

MONTHLY WATER RATES & CHARGES Effective March 2020

WATER RATES PER UNIT (1 unit = 748 gallons)

The rates include costs from San Diego County Water Authority (SDCWA) from which OMWD must purchase 100% of its potable water supply.

WE ARE HERE



CUSTOMER TYPE	COMMODITY CHARGE BASE RATES	10% DEMAND REDUCTION RATES	20% DEMAND REDUCTION RATES	30% DEMAND REDUCTION RATES
Potable: Domestic				
Tier 1: 0 - 6 Units	\$3.30	\$3.53	\$3.80	\$4.15
Tier 2: 7 - 23 Units	\$4.90	\$5.13	\$5.40	\$5.75
Tier 3: 24 - 80 Units	\$5.49	\$5.72	\$5.99	\$6.34
Tier 4: 80+ Units	\$6.58	\$6.81	\$7.08	\$7.43
Agricultural	\$5.42	\$5.65	\$5.92	\$6.27
Combined Agricultural / Domestic				
	First 23 Units per month: Follow Domestic rate structure. Over 23 Units per month: Follow Agricultural rate structure.			
Commercial	\$4.59	\$4.82	\$5.09	\$5.44
Irrigation				
Tier 1	\$5.20	\$5.43	\$5.70	\$6.05
Tier 2	\$5.57	\$5.80	\$6.07	\$6.42
Construction	\$6.65	\$6.88	\$7.15	\$7.50
Recycled Water	\$3.61	\$3.61	\$3.61	\$3.61

Irrigation Unit Allotments

Tier 1 Allotment

Based upon water use by meter size.

Meter Size	Winter (Dec-May)	Summer (Jun-Nov)
5/8"	10	15
3/4"	20	30
1"	35	50
1 1/2"	50	110
2"	100	200
3"	200	500
4"	600	3,500
6"	3,100	11,800
8"	5,600	21,300

OMWD System Access Charge

The monthly system access charge is designed to recover a portion of the fixed costs of OMWD's operation. These costs include maintenance of meters, debt service, depreciation, and customer service costs for meter reading and billing.

Meter Size	Meter Size
5/8" \$29.41	2 1/2" \$288.78
3/4" \$38.46	3" \$315.93
1" \$65.60	4" \$524.03
1 1/2" \$101.79	6" \$1,094.04
2" \$159.10	8" \$1,968.66

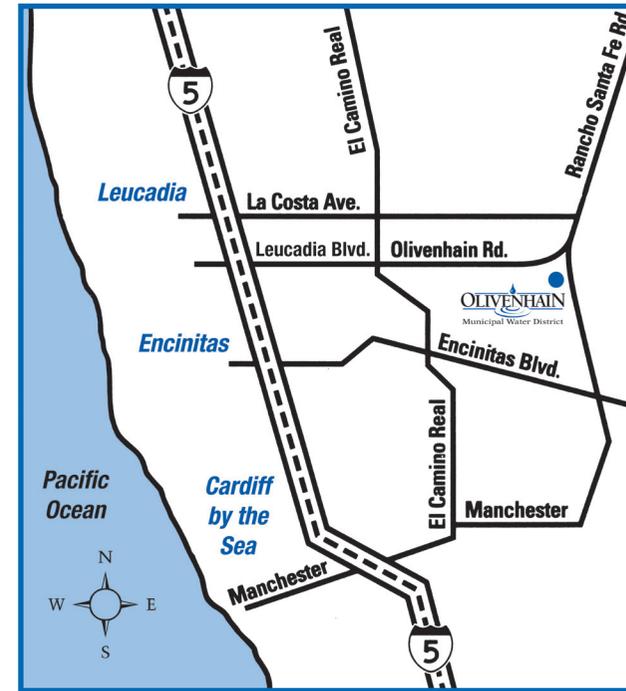
SDCWA Infrastructure Access Charge

SDCWA infrastructure access charge is a monthly charge assessed by SDCWA on all water meters except construction, fire, and recycled water meters. The purpose of the charge is to cover a portion of the debt service costs associated with the construction of county-wide water infrastructure projects. For more information, call SDCWA at 858-522-6600.

Meter Size	Meter Size
5/8" \$3.66	2 1/2" \$34.04
3/4" \$3.66	3" \$37.34
1" \$6.96	4" \$62.59
1 1/2" \$11.35	6" \$131.76
2" \$18.30	8" \$237.90

Fire Meter Charges Meters installed for automatic fire sprinkler services will be billed monthly according to the table below.

Meter Size	5/8"	3/4"	1"	1 1/2"	2"	2 1/2"	3"	4"	6"	8"
	\$4.82	\$4.82	\$5.42	\$6.21	\$7.48	\$10.34	\$10.93	\$15.52	\$28.09	\$47.37



The Olivenhain Municipal Water District office is located at the intersection of Rancho Santa Fe Road/ Camino Alvaro and Olivenhain Road.



Municipal Water District
A Public Agency

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760-753-6466

@OlivenhainWater @omwd

/OMWD

Olivenhain Municipal Water District is a public agency providing water, wastewater services, recycled water, hydroelectricity, and operation of Elfin Forest Recreational Reserve. Organized in 1959, OMWD currently serves approximately 86,000 customers over 48 square miles in northern San Diego County. For more information about OMWD, visit www.olivenhain.com.



Municipal Water District

A Public Agency

Rates and Rules

March 2020

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Our Mission

Olivenhain Municipal Water District is committed to serving present and future customers with a safe, high-quality water supply which meets or exceeds all regulatory requirements in a cost-effective and environmentally responsive manner.

Procedures for New Service

1. Effective July 1, 2010, all new water service accounts shall be established and held in the legal (record) owner's name as shown on the San Diego County Assessor's Tax Roll.

WARNING: Some areas of OMWD have water pressures higher than desirable for domestic use (e.g., appliances and sprinkler systems); applicants are advised to check with OMWD to see if such a condition exists in their area. OMWD assumes neither liability nor responsibility for excess pressure. San Diego County Building Code requires homeowners to install a pressure regulator when pressures exceed 80 psi.

2. At the time application for water service is requested and submitted to OMWD, and at OMWD's discretion, the applicant shall provide all of the following:
 - a) Proof of ownership of the parcel to be served;
 - b) Assessor's plat map of parcel to be served (including meter location if there is one), or a Plot Plan, or set a stake showing the desired location of the meter (if there is none, the final location of the meter will be determined by the General Manager or his/her representative);
 - c) A completed and signed application for water service by the owner of the property;
 - d) Total payment of all costs for and related to meter service connection;
 - e) If the applicant's property does not adjoin OMWD's right-of-way, proof of easement that may be utilized by the applicant to bring his/her water line to OMWD's right-of-way;
 - f) If a meter is being purchased on behalf of the legal owner by another individual, written authorization to do so shall be provided.
 - g) Two forms of personal identifying information, including, but not limited to, a social security number, date of birth, government issued driver license or identification number, and/or a government passport number.
3. Each applicant may be required to pay a separate "Reimbursement Fee" if service is to be connected to a line financed by a private proponent under the guidelines of Ordinance No. 6, as amended.
4. Application for service will be accepted only where adequate distribution systems have been installed. Cost of service

assembly footage in excess of 55 feet from the center of the public roadway must be paid for by the customer.

5. When property upon which service is requested is located in an area where pipelines have not been installed, a meter shall be set at the nearest water main. If the distance from the meter to the service area is in excess of 500 feet, owner/applicant may be required to extend the pipeline or enter into a separate agreement for participation in a pipeline extension at a later date, at the sole discretion of OMWD.
6. Service to any property will be granted only when all connection fees, meter charges, water bills, and any other applicable charges due are paid by applicant.
7. All properties served by a single meter must be under one ownership.
8. OMWD makes no guarantee as to the amount of time that may elapse between the customer's application for service and the actual installation of the service, except that installation will be placed into OMWD's work schedule at the earliest practical time.
9. OMWD's Board of Directors may regulate the time of use of water in a manner that ensures an equitable supply for all customers.
10. OMWD retains ownership of meters and connecting service pipe assemblies.
11. A customer may have service temporarily discontinued and meter locked off by notifying OMWD. During the period of temporary discontinuance, customer will not be charged a monthly service access charge. In the event that a customer should wish to have water service restored, customer shall pay OMWD's standard fee or cost of restoration, whichever is greater.
12. The following fees shall be charged each time service has to be re-established:

During normal work hours:	\$75.00
Outside normal work hours:	\$120.00
Sunday or holiday:	\$150.00

These fees are required to be paid at the time the water service is re-established. If water service has been disconnected due to non-payment and service is not re-established prior to closure of the account, a \$75.00 fee will be assessed on the final bill. Visit www.olivenhain.com/code for the fee schedule for customers with household income below 200 percent of the federal poverty line.
13. A transfer fee of \$20.00 shall be charged and collected from each new customer at the time a new meter account is established and/or when an existing meter account is transferred into new ownership.
14. Backflow prevention devices are required on potable service connections when danger of contamination of OMWD's water supply exists. Installation shall be at the expense of

the customer. As such, each commercial, industrial, and agricultural applicant shall sign a "Cross-Connection Control Questionnaire" before the application is processed. Backflow preventers shall be in compliance with California Administrative Code, Department of Public Health, and OMWD requirements. Customers must have an annual test by a certified tester of their backflow prevention devices to determine their effectiveness. OMWD will notify customers when tests are due. OMWD will charge an administrative fee of \$5.50 per month per device, to cover monitoring of such devices as determined to be necessary by OMWD. Water service may be terminated when required backflow prevention devices have not been installed, have been removed, are inoperative, or have not been tested.

15. OMWD reserves the right to regulate the size, character, and location of each meter and service. Generally, requirements are as follows: 5/8" meter for apartments or attached dwellings (e.g., most condominiums and townhouses), 3/4" meter for single family detached dwellings, and 1" meter for large residential lots. Other requirements are available through OMWD's Engineering Department.
16. The decision of OMWD to require a new residential water service applicant to deposit a sum of money with OMWD prior to establishing an account and furnishing service shall be based solely upon the credit worthiness of the applicant as determined by OMWD, in accordance with Government Code Section 60375.5.
17. OMWD may require that tenants pay a deposit equal to \$200.00. In lieu of a deposit, OMWD may require that the account be established in the property owner's name. If a deposit is required from the tenant, OMWD will apply the deposit to the tenant's closing bill. Resulting overpayments greater than \$2.00 will be refunded to the tenant.

Shut-Off Valve

OMWD shall provide a shut-off valve on the customer's side of the meter. The shut-off valve is the property of OMWD and shall not be relocated by the customer, but may be operated by the customer.

Payment of Water Bills

1. Water bills are due and payable upon receipt. Bills may be paid at OMWD or by mailing to OMWD's lock box, the address for which is printed on the billing statement.
2. OMWD's office is the only authorized paying station. If paid elsewhere, OMWD is not responsible if receipt of payment is delayed.
3. All meters shall be read and billed monthly.

4. OMWD may, at its discretion, and for the convenience of the customer, accept an advance payment for a period of time.
5. OMWD shall make a charge to customers' accounts for any rejected payment not caused by OMWD.
6. OMWD accepts Visa, MasterCard, and Discover credit card payments. There is a fee associated with each credit card transaction. No part of this fee is retained by OMWD. To make a payment by credit card or to view current fees, please visit www.olivenhain.com.
7. OMWD offers online account access to its customers to check balances, view and pay bills, set up automatic payments, and view payment history. Customers may register for this service by visiting www.olivenhain.com/ebill. Online payments not made through OMWD's on-line billing system are subject to delay and are used at the customer's own risk.

These fees are subject to change with board approval. Please contact OMWD's Customer Service Representatives for further information at customerservice@olivenhain.com or 760-753-6466.

Delinquency Charge and Notice

Water bill payments not received before the tenth business day following the payment due date for balances exceeding \$25.00 shall be subject to a 5% delinquent charge. At least 15 days prior to discontinuance of service due to non-payment of water bills, OMWD will mail delinquent notices to customers with past due balances.

Disconnection Notice and Fee

1. At least 48 hours prior to discontinuance of service due to non-payment OMWD will deliver to the property a disconnection notice.
2. A final attempt to contact the customer by telephone will be made within 24 hours prior to discontinuance of service.
3. Customers will incur a fee whenever OMWD is required to deliver a disconnection notice to discontinue water service due to non-payment of a water bill. Current fees are available at www.olivenhain.com.
4. Service will not be terminated if all of the following conditions are met: Customer provides certification of a serious threat to health and safety, demonstrates a financial inability to pay, and enters into a payment arrangement.

For more details regarding the rules and regulations governing customer accounts, visit:
www.olivenhain.com/code