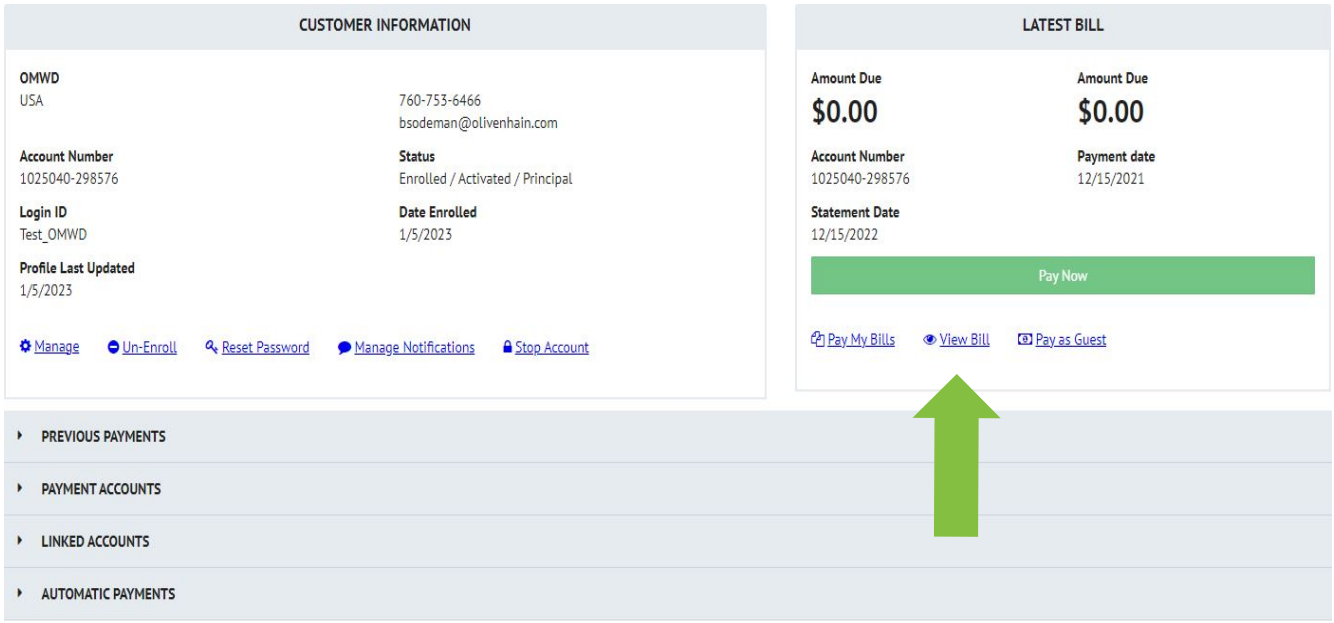
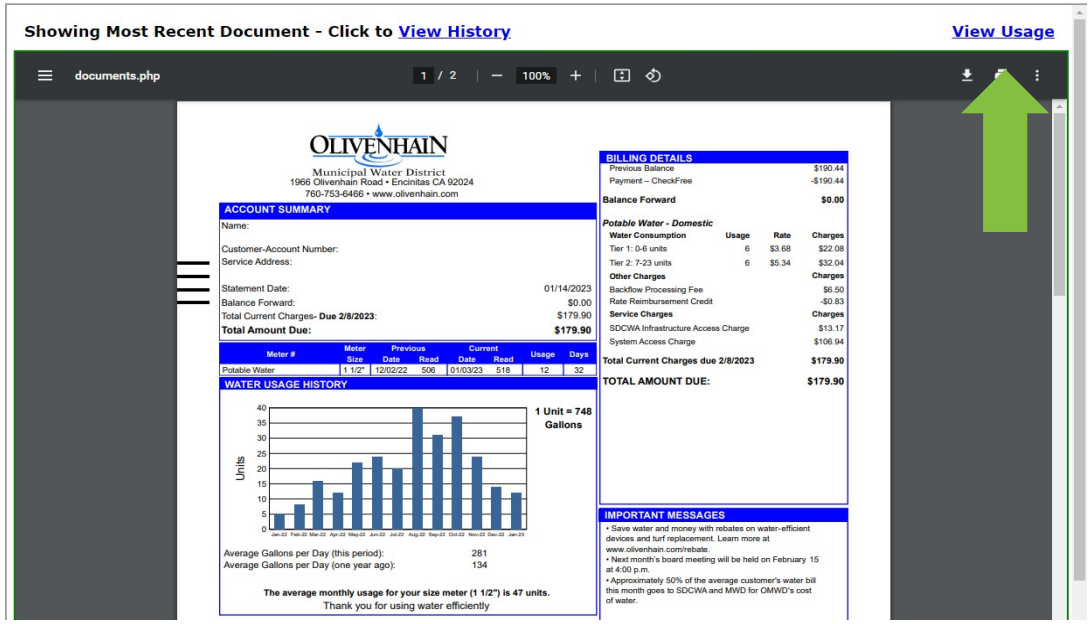
OLIVENHAIN
Municipal Water District

Welcome!

Welcome to My Water Use

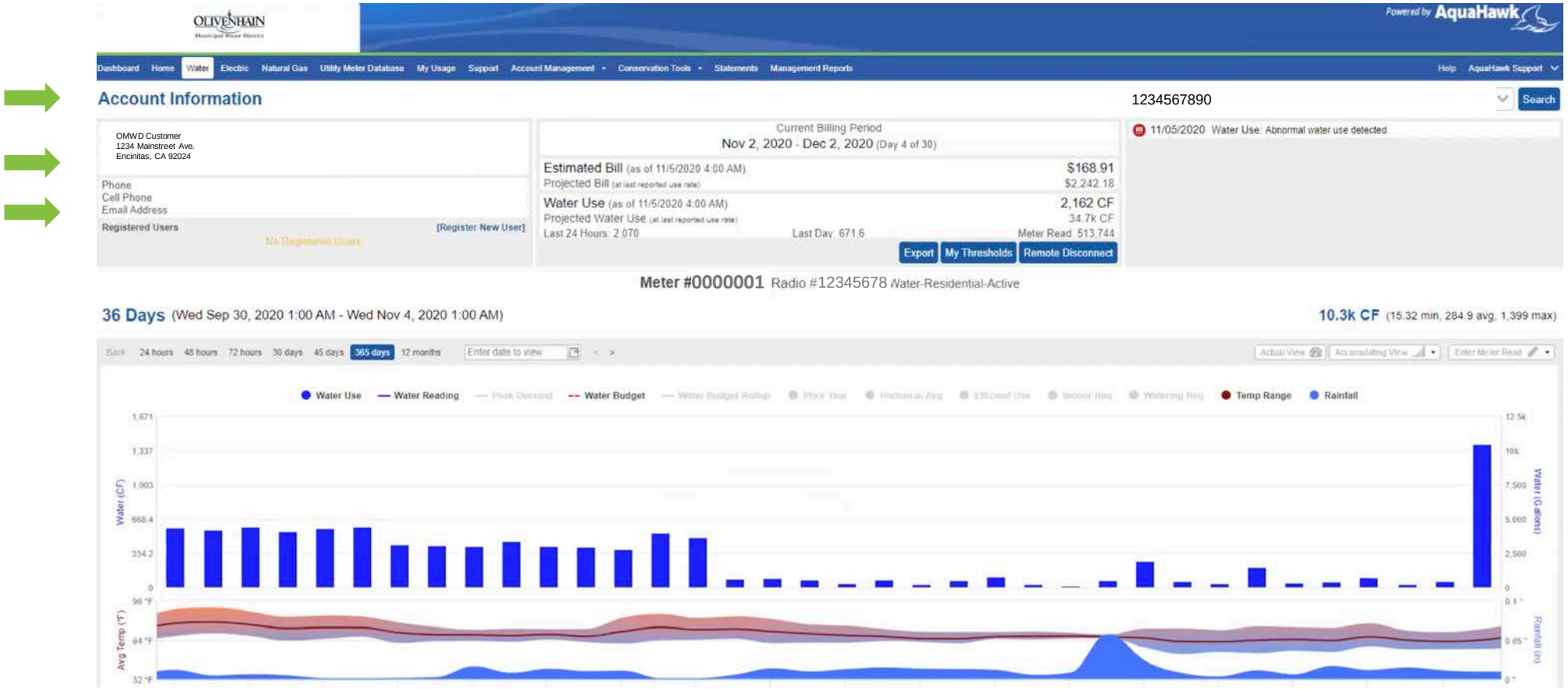
Access MyWaterUse Portal





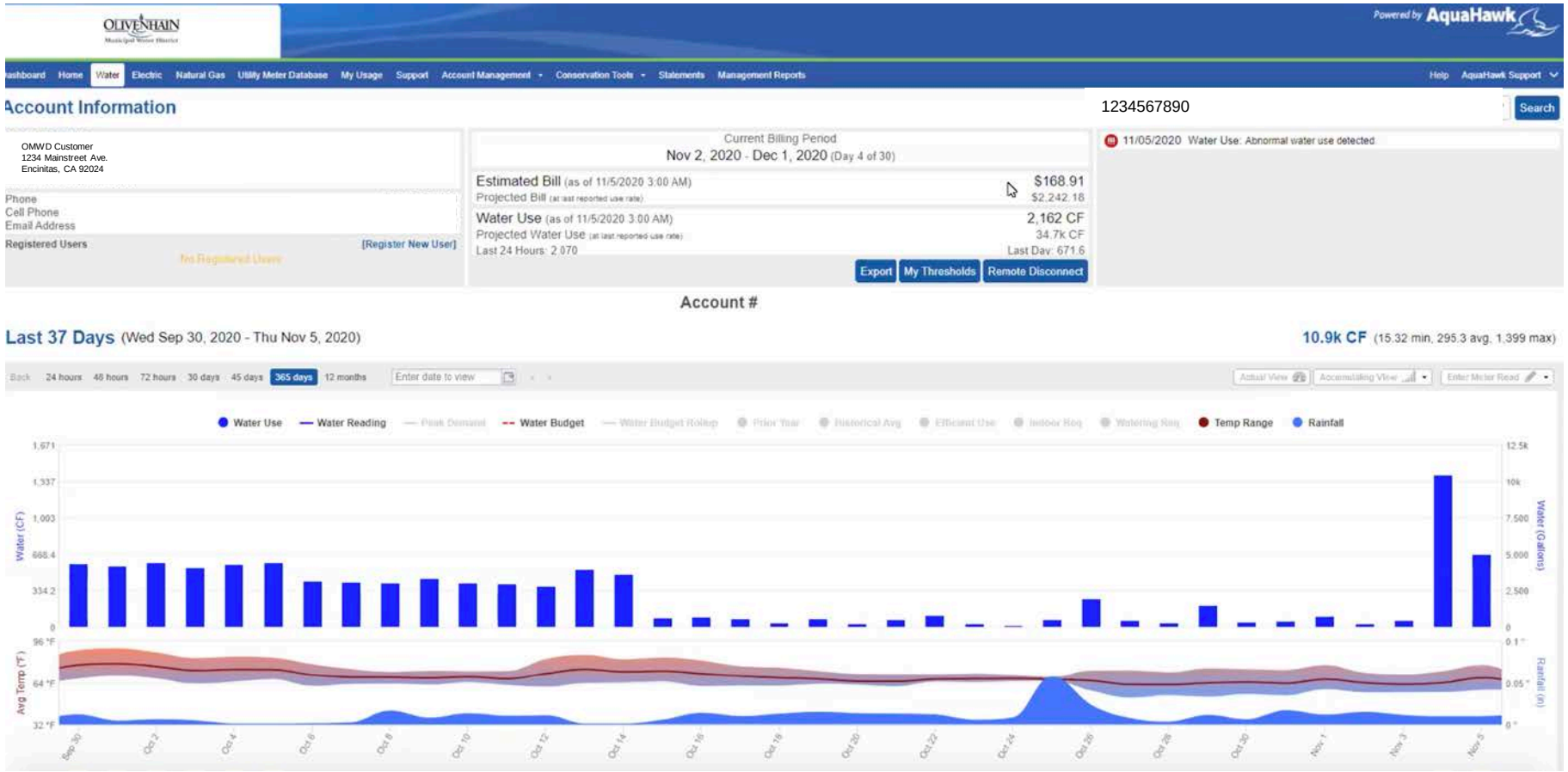
Personalize your settings

Here you'll find your account information, contact information, and other registered users on your account.



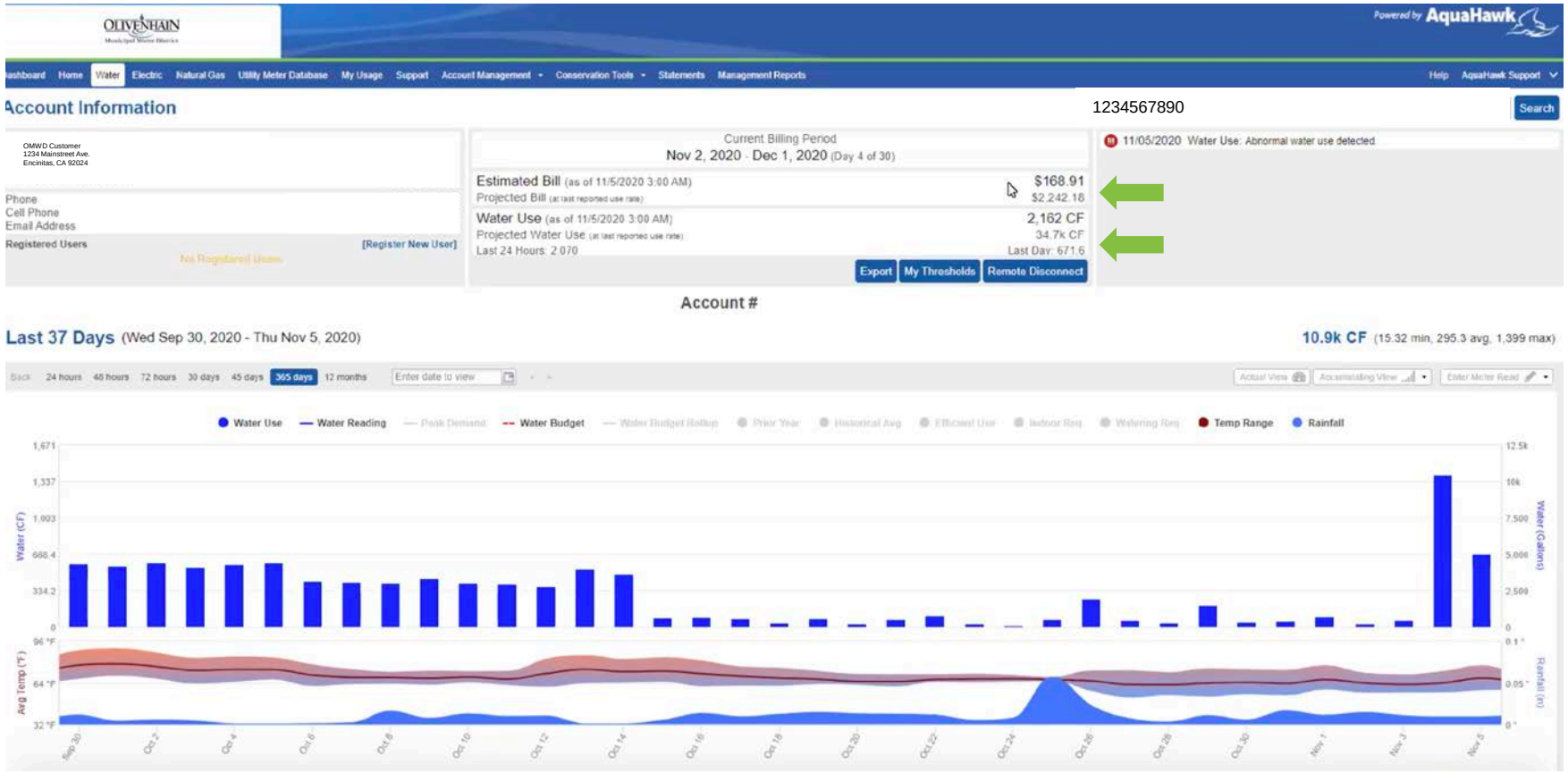
Measure your water use

One of the benefits of the portal is having access to updates about your water usage, in near real time.



Measure your water use

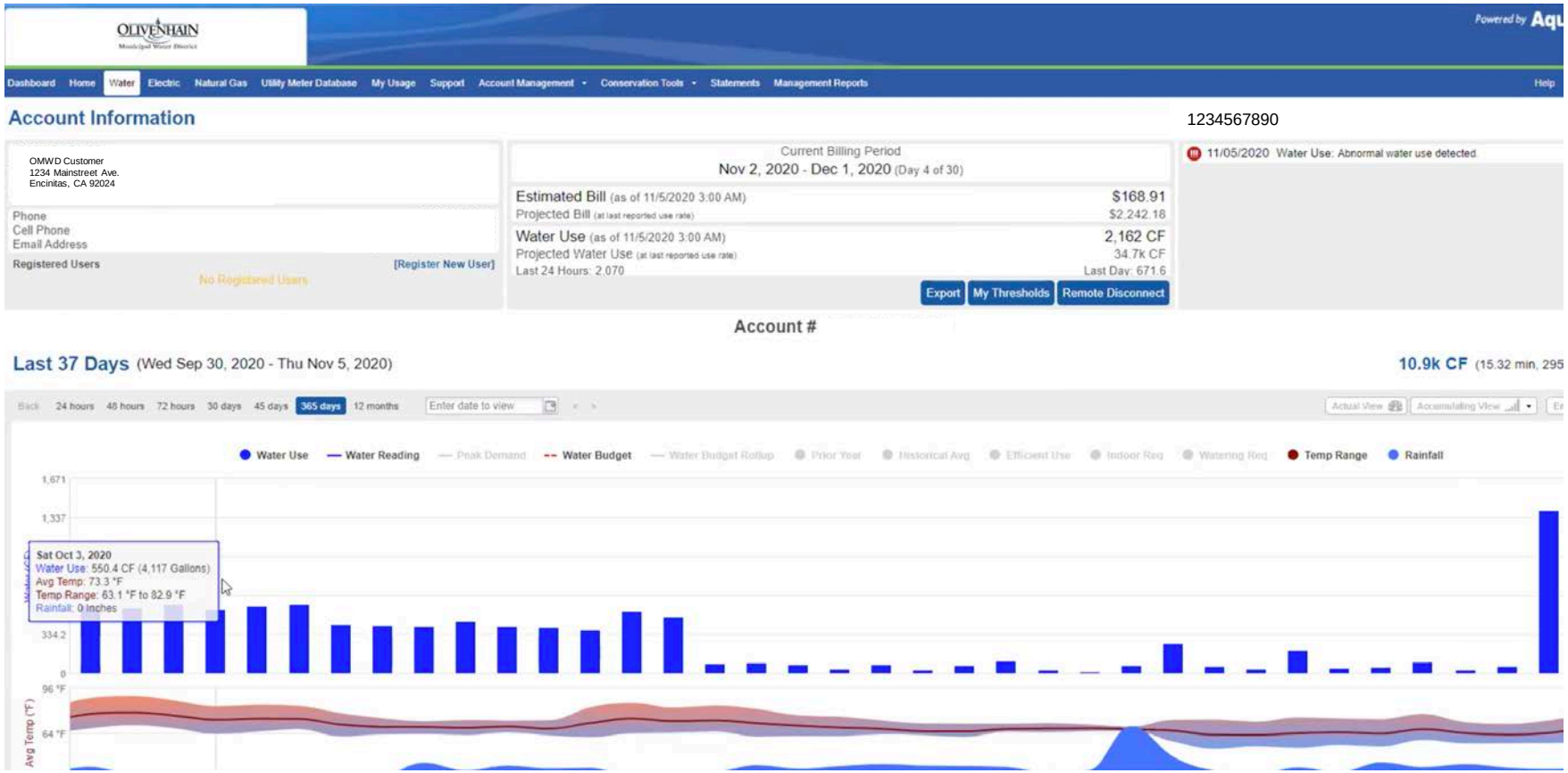
You can see how much water you've used at any given point in time. You can also see an estimate of how much your monthly water bill will be IF you continue to use water at the same rate throughout the remainder of your billing cycle.



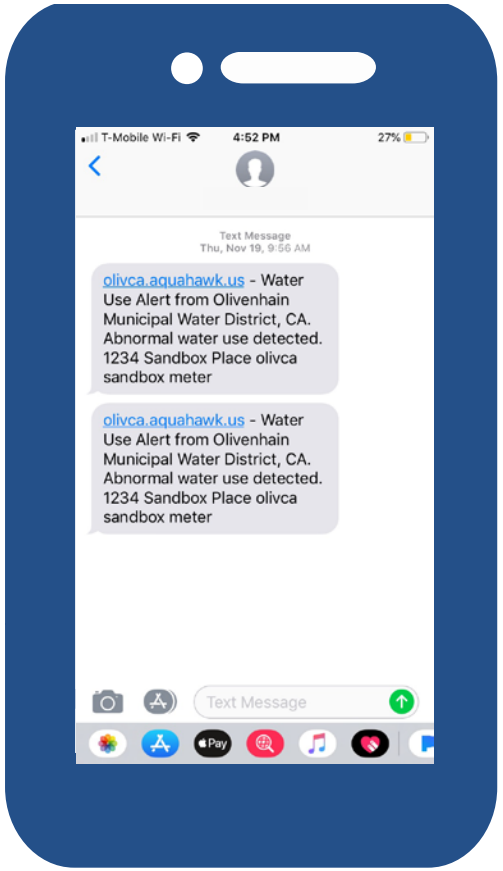
Measure your water use

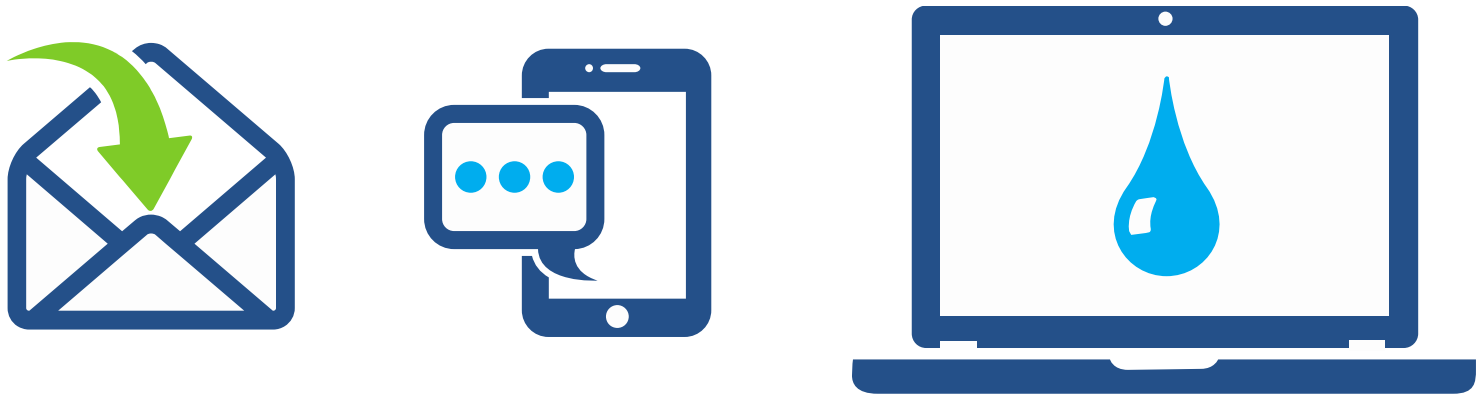
In the portal you can measure your water use by hour, day, week, month, or year.

For your monthly totals, keep in mind it's normal to see a spike in water use over the summer months vs. winter months. Customers tend to water more when temperatures are warm.



Set up alerts





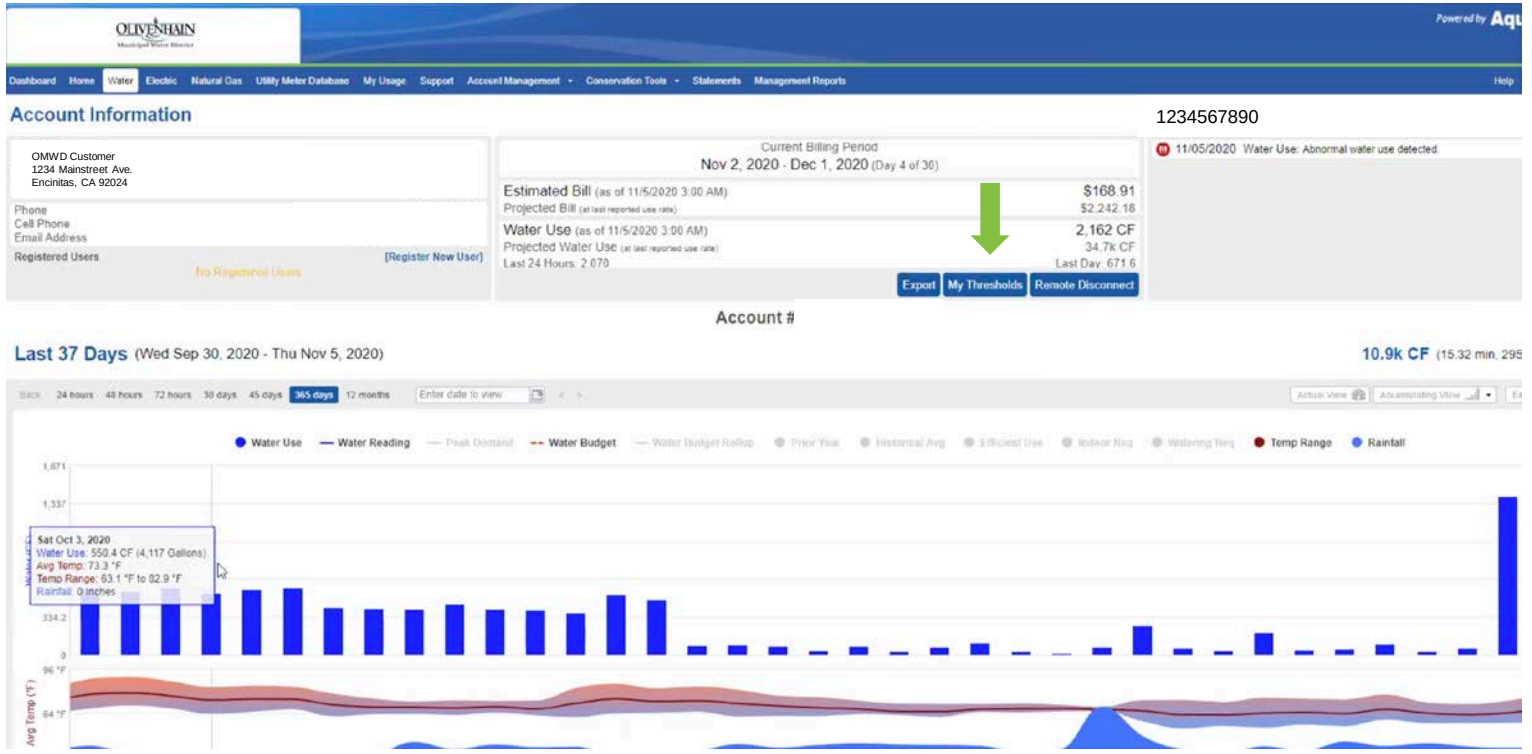
In the portal, you can monitor your water use and sign up for alerts, so you'll know if there's a sudden spike in your water use. Before it's too late.

Think of these as your targets for water use. This gives OMWD permission to send you a message when you've gone over your set targets.

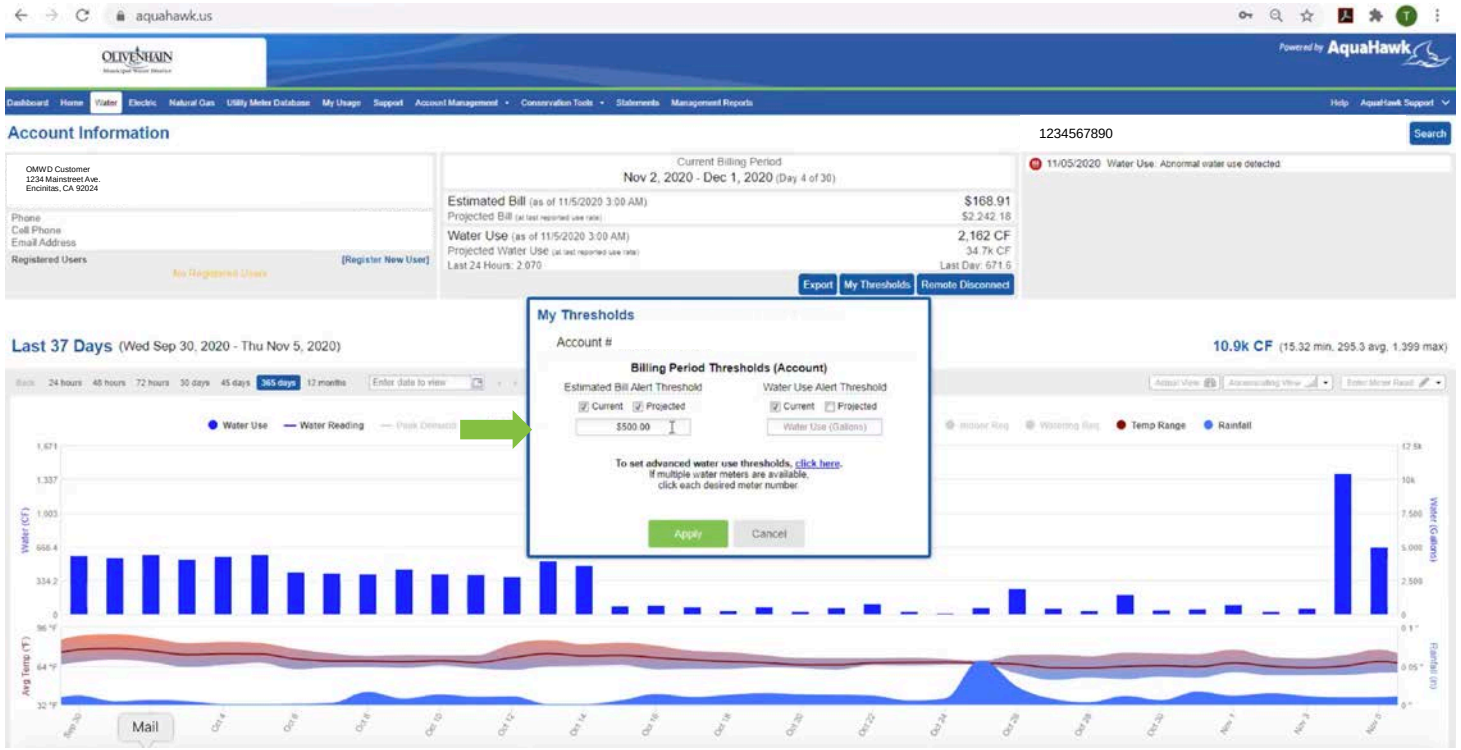
Set a billing threshold

Most people set up alerts to be notified if they reach a certain billing threshold.

To set this up, click on My Thresholds.



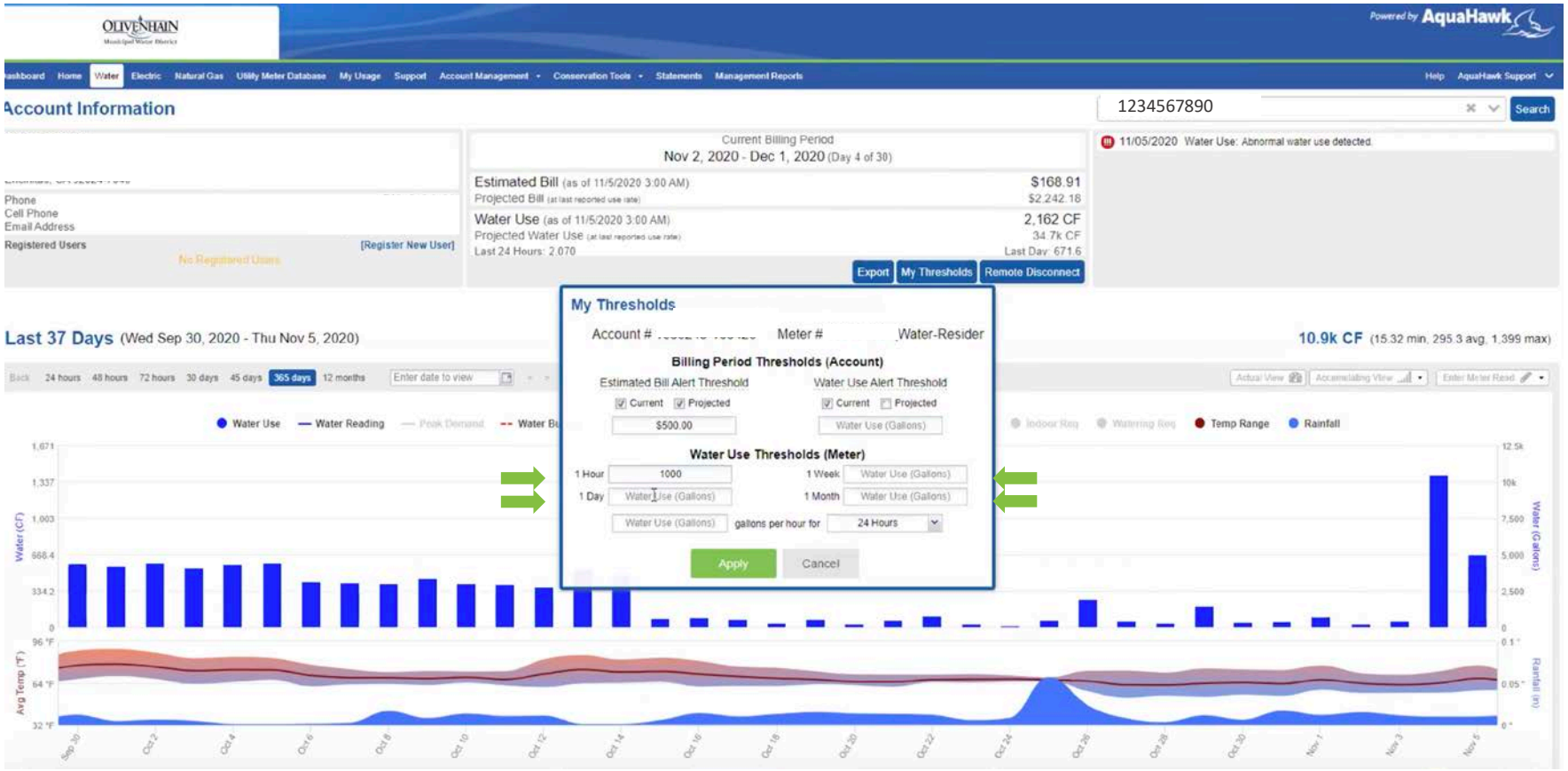
Set a billing threshold



Let’s say you want to be notified if your bill exceeds $500.

You can set that threshold by entering the dollar amount here.

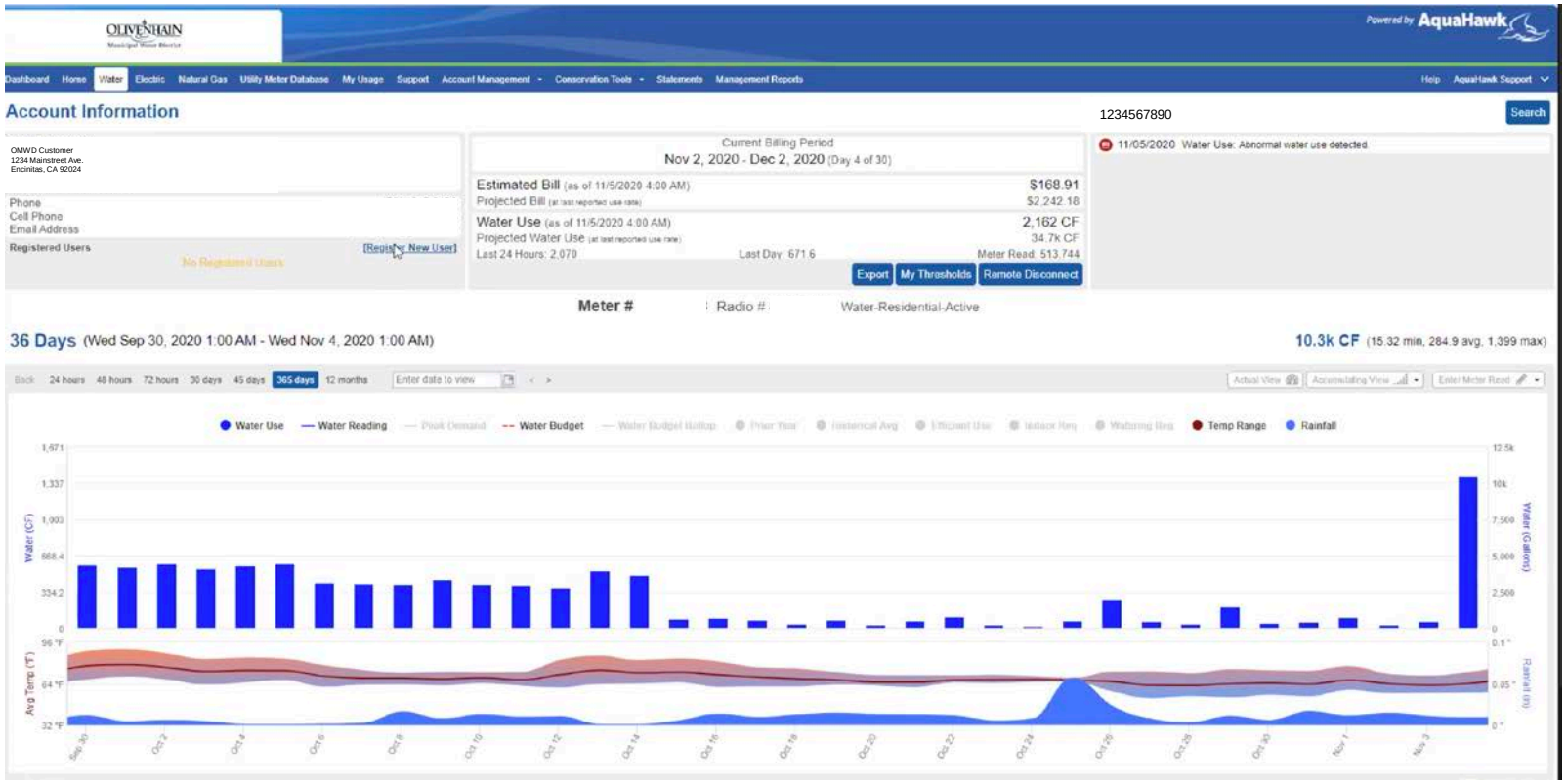
Set a billing threshold



Let's say you have a more specific threshold in mind.

You can set an hourly, daily, monthly or yearly threshold here.

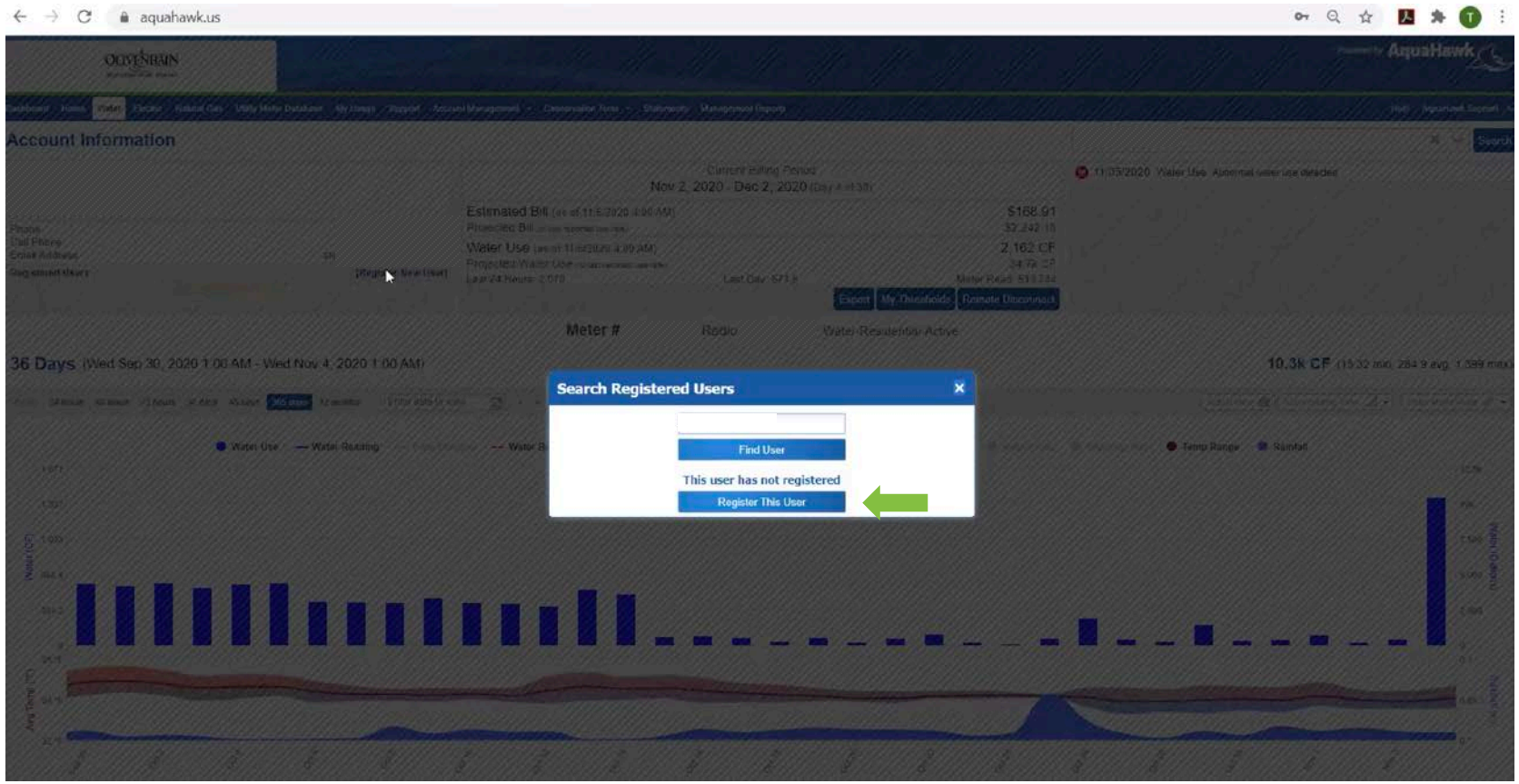
Register a new user



Some people choose to add additional user, such as another household member or irrigation specialist, to their account, so they can jointly view data and receive alerts.

STEP 1:
Click on "Register New User"

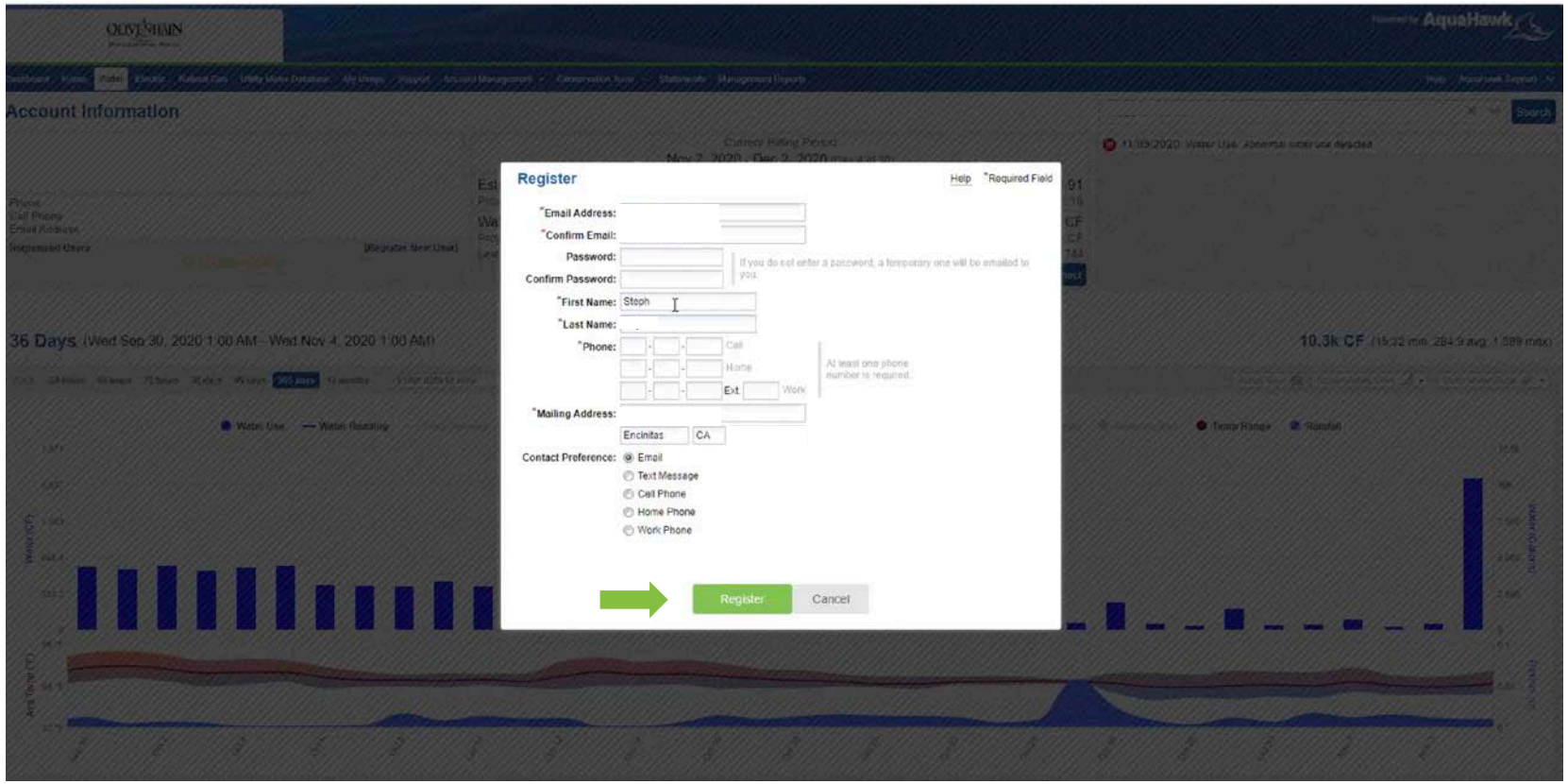
Register a new user



STEP 2:

Enter new email address, “Register this User”

Register a new user



STEP 3:
Complete information.

Click register.

OLIVENHAIN
Municipal Water District

Have questions?

customerservice@olivenhain.com
760-753-6466

Municipal Water District

www.olivenhain.com