

Your Water Rates at Work



Did you know that public water agencies do not make a profit? OMWD rates and charges will never exceed the actual cost of providing water services. Every dollar paid from a customer's

water bill is used in pursuing our mission of providing water, wastewater services, recycled water, hydroelectricity, and the operation of Elfin Forest Recreational Reserve in the most efficient and cost-effective manner.

OMWD works 365 days a year on behalf of our ratepayers to keep water flowing to your home or business. When you pay your water bill, you are doing more than just purchasing water, you are investing in projects and programs to meet community needs today and into the future. One such project is the expansion of recycled water, which now makes up 15 percent of OMWD's water supply and reduces reliance on expensive, imported water.

What makes up my monthly bill for potable water?

Water bills include charges for water consumed on your property, measured in units of 748 gallons. In addition, customers pay the following two fixed charges on their monthly bill.

OMWD System Access Charge

The System Access Charge recovers fixed operational costs including equipment repair and replacement, meter reading, customer service, materials, supplies, and operational expenses such as the cost of energy to pump water through our system or uphill to properties located in elevated areas. This charge is based on your meter size.

Regional Water System Infrastructure Charge

OMWD collects an infrastructure charge on behalf of regional water wholesaler, San Diego County Water Authority, which is used to finance costs including construction, operation, and maintenance of aqueducts and the countywide Emergency Storage Project. This fixed charge is based on meter size and OMWD retains no portion of the charge.

Cost for 1 Gallon

Tap Water < **\$0.01**

Bottled Water = **\$1.75**

Gasoline = **\$3.01**

Milk = **\$3.79**

Unaffected by local weather conditions, nearly 100 percent of OMWD's potable water originates in Northern California or the Colorado River. Yet, a gallon of tap water only costs less than a penny a gallon - a true value for high-quality water delivered right to your home 24/7.



Municipal Water District

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BOARD MEETING DATES

Please visit our website at www.olivenhain.com for dates.

MISSION STATEMENT

Olivenhain Municipal Water District is a multi-functioning public agency that is dedicated and committed to serving present and future customers in a service-oriented manner by:

Water

Providing safe, reliable, high-quality drinking water while exceeding all regulatory requirements in a cost-effective and environmentally responsive manner.

Recycled Water

Providing recycled water and wastewater treatment in the most cost-effective and environmentally responsive method.

Parks

Safely operating the Elfin Forest Recreational Reserve and providing all users with a unique recreational, educational, and environmental experience.

Emergency Management

Complying with policies and procedures that adhere to local, state, and federal guidelines for national security and disaster preparedness.

Sustainable Operations

Pursuing alternative and/or renewable resources with the most sustainable, efficient, and cost-effective approach.



Water Supply Conditions Improved Significantly this Year

OMWD’s water wholesaler, San Diego County Water Authority, declared in January 2017 that the drought is over in San Diego County. The resolution passed by its board of directors called on Governor Brown and California’s State Water Resources Control Board to rescind the statewide emergency water use regulations for areas that are no longer in drought conditions.

Given improved hydrologic conditions throughout California and San Diego County’s adequate water supply, OMWD engaged legislators and the State Board, strongly recommending that they allow drought-related emergency regulations to expire. Citing the need to wait until the end of California’s rainy season, which ended March 31, to make any long-term decisions, the State Board voted 5-0 to extend the Emergency Regulations at least through May 2017.

Until the State Board determines the future course of conservation regulations in California, OMWD will continue to advocate on behalf of ratepayers for local control of water resources and drought management, as well as credit for investment in local, sustainable supplies like recycled and desalinated water. **OMWD certified with the State Board that its water supplies would meet demands even if drought conditions persisted another three years.** OMWD remains in a Level 1 Water Supply Condition with **voluntary water use restrictions.**

For more information on the drought and the state-mandated water use restrictions currently in effect, visit www.olivenhain.com/drought.

April 13, 2017 – Public Facilities Tour

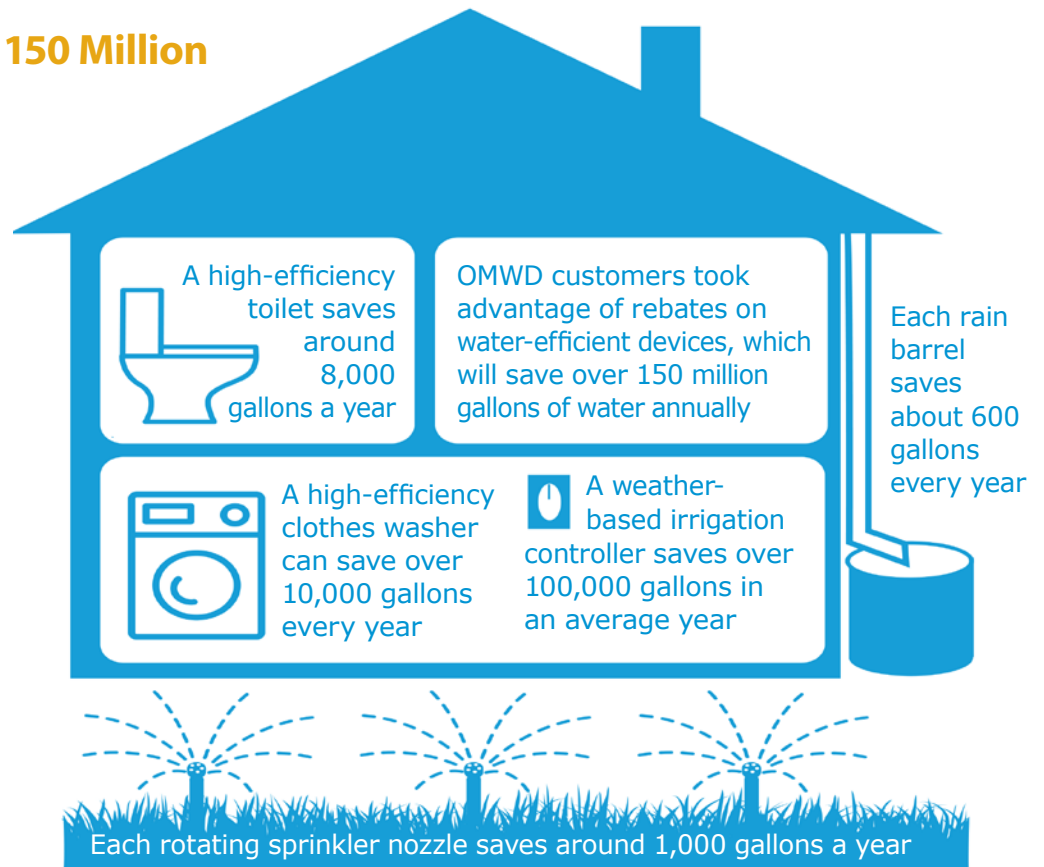
Have you ever wondered how the water from your tap gets there, or what makes our water safe to drink? OMWD’s facilities tours are designed to give residents an opportunity to learn more about OMWD, encourage open dialogue, and answer questions regarding water supply, treatment, and operations. Tours offer customers a behind-the-scenes view of our facilities to learn how our David C. McCollom Water Treatment Plant uses ultrafiltration membranes to treat water in less than five minutes, how our 4S Ranch Water Reclamation Facility transforms wastewater into a local, sustainable water supply, and about the many benefits of OMWD’s Elfin Forest Recreational Reserve.



Join us for our next tour on Thursday, April 13, from 8:00 a.m. until approximately noon. Learn more or reserve your seat at www.olivenhain.com/events.

OMWD Customers Save 150 Million Gallons Annually

Congratulations to OMWD customers who in recent years have taken advantage of over 5,000 rebates on water-efficient devices and turf removal incentives. These upgrades at homes and businesses, including low-flow toilets, high-efficiency clothes washers, and efficient irrigation equipment, contribute to an estimated water savings of over 150 million gallons of water annually, without drastic changes in lifestyle. Rebates are still available through Metropolitan Water District of Southern California, visit www.olivenhain.com/save for more information.



Free Recycled Water Available to OMWD Customers at Our Fill Station

OMWD customers can take advantage of the benefits of recycled water for landscape irrigation by visiting our free recycled water fill station. Once issued a user card, customers may transport up to 300 gallons of recycled water per visit, and there is no limit to the number of visits you can make.

Recycled water is wastewater that has undergone purification and disinfection processes to meet strict water quality standards. The use of recycled water for non-potable purposes is a technique to assist customers in reducing their water use and saving money on their monthly bill.

Located at Campania Avenue & Camino San Thomas in the 4S Ranch area of San Diego, the fill station is currently open Wednesday and Friday from 12:00 p.m. to 4:00 p.m., and Saturday 8:00 a.m. to 2:00 p.m., excluding holidays. Find out more information at www.olivenhain.com/fillstation.

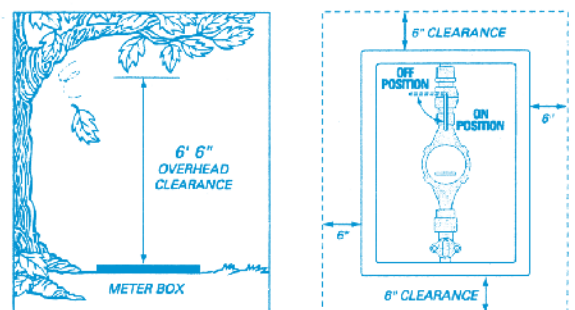


Thank you for Keeping Water Meter Boxes Clear of Vegetation

In the event of an emergency, crews not only need to quickly identify the location of the water meter on your property, they also need safe access to provide you with continuous service. Customers' landscaping often encroaches onto the area, or "set back," reserved for public utilities to safely and efficiently access water meters.

It is the responsibility of property owners/occupants to keep the area around meter boxes clear. Please contact our field services technicians at 760-753-6466 if you have any questions about your water meter.

Water Meter Box Landscape Clearance



April 22, 2017 – Earth Day Creek Clean Up

Join us on Saturday, April 22, from 9:00 a.m. to 12:00 p.m. at Elfin Forest Recreational Reserve to help celebrate Earth Day at our Earth Day Creek Clean Up. Volunteers will remove trash and debris that is both unsightly and harmful to sensitive riparian habitat within the Reserve.

Earth Day Creek Clean Up provides an opportunity to do something meaningful for our planet by giving back to our parks and communities. An educational and entertaining presentation by the San Diego Zoo will take place at 11:00 a.m.

For more information, visit www.olivenhain.com/earthday (event limited to 50 volunteers due to parking availability).



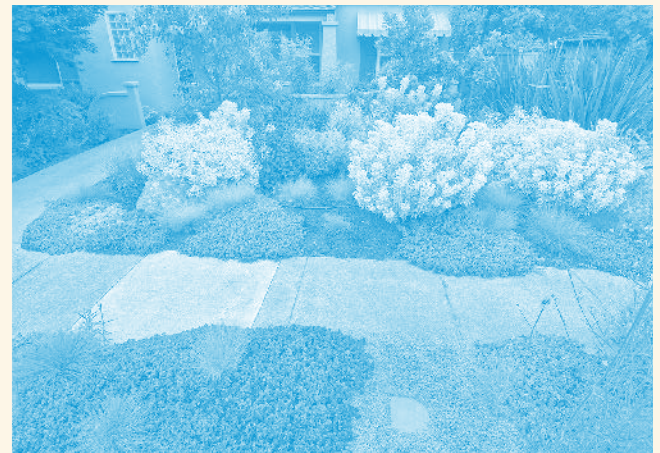
Photographers Invited to Elfin Forest Recreational Reserve for Twelfth Annual Photo Contest

OMWD invites amateur photographers of all ages to use a camera or cell phone to capture a moment on one of the 11 miles of trails that offer views of the Pacific Ocean, Olivenhain Reservoir, Escondido Creek, and natural backcountry. Designed to showcase the natural beauty of the Reserve, the photo contest runs April 22, 2017 to September 4, 2017.

Please visit www.olivenhain.com/photo for official rules and to upload your entry.



"Elfin Forest," Noah Fayyazuddin



Last Chance to Win \$250 for Your California-Friendly Landscape

OMWD customers are encouraged to enter the annual landscape contest to gain recognition for a yard that is both beautiful and water-efficient. The winner receives \$250, is acknowledged at local ceremonies, and featured in OMWD publications. Hurry, the contest entry deadline is April 7! Visit www.landscapecontest.com for more information and an entry form.