

Providing Safe, Reliable Water at the Twist of the Tap

Annual report on water quality now available

As part of our commitment to providing safe, reliable, high-quality drinking water, OMWD performs routine water quality sampling and analysis throughout our service area. OMWD's water consistently meets or exceeds all state and federal water quality standards for your drinking water, and this past year was no exception.

Our 2022 Consumer Confidence Report on drinking water quality is available online at www.olivenhain.com/ccr. We work hard to deliver a quality product to your tap 24/7, and are proud to present you with the test results for water served between January 1 and December 31, 2021. Please call **760-753-6466** or stop by our offices to obtain a printed copy.



State Officials Call for More Water-Saving Measures to Brace for Dry Summer Months

After a dry spring, drought conditions have intensified across the state. Some areas have already taken drastic measures to reduce water use, including limiting outdoor watering to one day per week.

In response, Governor Newsom continues to encourage Californians to further reduce water use. On March 28, he signed another Executive Order that directed the State Water Resources Control Board to consider new emergency regulations that would require urban water suppliers to implement mandatory restrictions on water use.

OMWD engaged the SWRCB to help shape drought regulations that sensibly address our local and regional needs. Water supply conditions vary among different water agencies, and the decision to implement mandatory restrictions should be made at the local level rather than having the state prescribe a "one-size-fits-all" mandate. Drought conditions are being felt widely across the West, and OMWD strongly supports agencies taking appropriate conservation actions where they are needed.

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Municipal Water District

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Municipal Water District in the
interest of an informed public.

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BOARD MEETING DATES

Please visit our website at
www.olivenhain.com for dates.

MISSION STATEMENT

Olivenhain Municipal Water District is
a multi-functioning public agency that
is dedicated and committed to serving
present and future customers in a
service-oriented manner by:

Water

Providing safe, reliable, high-quality
drinking water while exceeding
all regulatory requirements in a
cost-effective and environmentally
responsive manner.

Recycled Water

Providing recycled water and
wastewater treatment in the most
cost-effective and environmentally
responsive method.

Parks

Safely operating the Elfin Forest
Recreational Reserve and providing all
users with a unique recreational,
educational, and environmental
experience.

Emergency Management

Complying with policies and
procedures that adhere to local, state,
and federal guidelines for national
security and disaster preparedness.

Sustainable Operations

Pursuing alternative and/or renewable
resources with the most sustainable,
efficient, and cost-effective approach.

More Water-Saving Measures ...continued from page 1

However, our customers
continue to have enough water
due to their extensive water
conservation efforts and long-
term investments in alternative
water sources like recycled water
and desalination. In the San
Diego region, potable water use
per person has decreased by 45
percent since 1990.

At its May 24 meeting, SWRCB
voted to require that all urban
water suppliers in California
implement Level 2 actions
outlined in their Water Shortage
Contingency Plan. **As a
result, OMWD now strongly
encourages the following new
water-saving measures:**

- Restrict outdoor irrigation to
no more than three days per
week, with odd-numbered
houses irrigating on Sunday,
Tuesday, and Thursday and
even-numbered houses
irrigating on Monday,
Wednesday, and Saturday
- Restrict outdoor irrigation
to no more than 10 minutes
per irrigation station for
systems not using water-
efficient devices
- Repair leaks within 72 hours
of notification by OMWD
- Discontinue use of
ornamental fountains or water features that use potable water

Additionally, the SWRCB has prohibited irrigation by commercial customers of
turf that is solely ornamental, subject to certain exceptions. For a complete
listing of water use restrictions and more information on the drought, visit
www.olivenhain.com/drought. Additionally, if you witness water waste,
you can notify OMWD by filling out a water waste report at
www.olivenhain.com/waste.

If statewide water supply conditions do not improve, state officials have indicated
that local water agencies may be forced later this summer to implement and
enforce mandatory water use restrictions. OMWD will continue to advocate for
drought response actions that consider whether local water supplies are available
to meet demands.

ODD NUMBERED HOUSES

should water on
SUNDAY, TUESDAY,
& THURSDAY



EVEN NUMBERED HOUSES

should water on
MONDAY, WEDNESDAY,
& SATURDAY



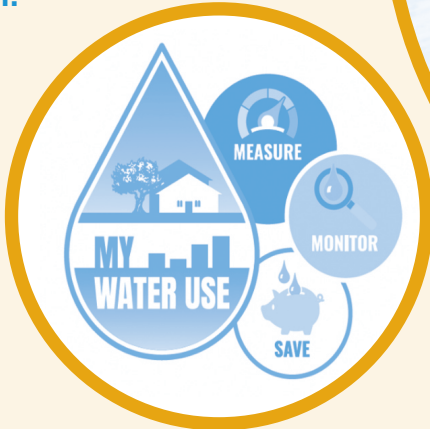
My Water Use Dashboard

New digital tool for customers to save water and money

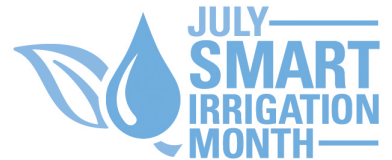
Surprises are fun—except on your water bill. That's why we launched My Water Use, a digital dashboard to empower customers to save water and money. My Water Use provides access to water meter reads on your property to help you detect abnormal usage, including leaks. My Water Use also allows you to set up email or text alerts to help you avoid surprises.

Most customers already have access to hourly water use data, and all customers are able to review monthly data. By 2025, all customers will be able to view near real-time consumption.

eBill users will find My Water Use is only a click away upon their next log-in.



Save Water This Summer with an Irrigation System Tune Up



July is Smart Irrigation Month! Did you know that over half of the water used at most homes in our area is for landscape irrigation? That is why it is important to regularly inspect irrigation systems to ensure efficiency. Aside from wasting water and money, an inefficient irrigation system can also damage your landscape by providing too much water to some areas and not enough to others.

OMWD provides a free water use evaluation to our customers to answer questions about irrigation controller programming, demonstrate how to use your water meter to check for leaks, and provide recommendations and guidance on improving overall water use efficiency. A certified landscape auditor will meet with you or your landscaper at your property and develop an irrigation schedule specifically for your landscape. Visit www.olivenhain.com/evaluation to learn more and to schedule your free evaluation.

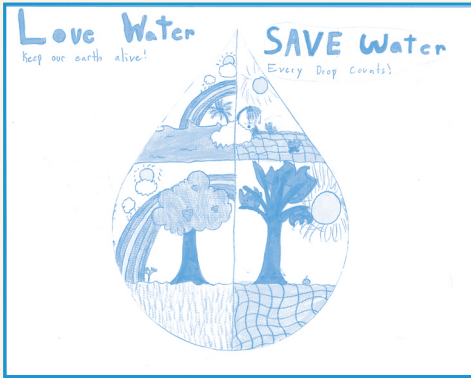
Additionally, consider upgrading your irrigation system with high-efficiency stream rotating nozzles and a smart irrigation controller that adjusts automatically for weather conditions. Rebates are available at www.socalwatersmart.com.

Congratulations 2022 Water Awareness Poster Contest Winners!

OMWD encourages fourth-grade students living in our service area to participate each spring in a poster contest, helping us prepare for Water Awareness Month celebrations each May. This year's theme was "Love Water, Save Water," which encouraged students to find the value of water in their everyday lives and promote water conservation. Winning posters were submitted by Indira Jayanti of Stone Ranch Elementary and Ariana Lemle and Emalyn Negrea of Flora Vista Elementary.



Indira Jayanti
of Stone Ranch Elementary



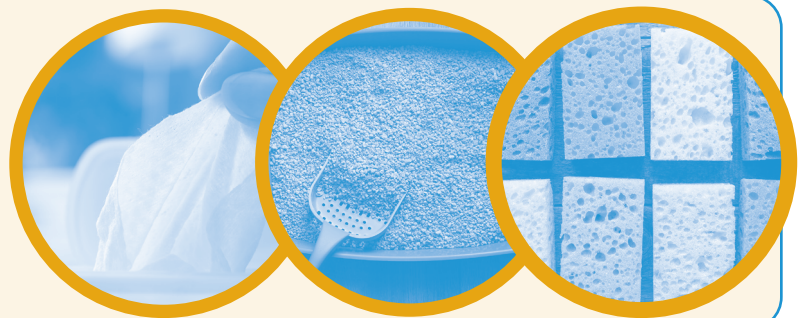
Ariana Lemle
of Flora Vista Elementary



Emalyn Negrea
of Flora Vista Elementary

Protecting Your Plumbing

What do so-called "flushable" wipes, kitty litter, and sponges have in common? They are all toilet-clogging culprits! Don't misuse your toilet as a trash can, or you could find yourself with a messy backup problem. For more information, visit www.olivenhain.com/non-flushable-items.



Planning a Summer Move?

Summer is a popular time for moving into a new home. Please contact us at least three days prior to moving out of your property to close your account. Call **760-753-6466** or complete an online form at www.olivenhain.com/stop-service-form.

