



Ensuring Safe, Reliable Water

While you probably aren't regularly thinking about what comes out of your tap, we are. Your water is safe to drink 24/7, thanks to skilled and dedicated technicians and operators who continually treat, monitor, and test your water. Our employees work day-in and day-out behind the scenes to ensure reliable flows of high-quality H₂O to your home and business.

Our 2021 Consumer Confidence Report, an annual report on your water quality, is now available at www.olivenhain.com/ccr. It contains information on the strict standards we abide by daily to make sure your drinking water meets or exceeds all state and federal water quality standards.



\$2 Million Water Wholesaler Refund Will Offset Rate Increases

OMWD's Board of Directors unanimously voted at our April 14 meeting to utilize a \$2 million refund to reduce future rate increases to ratepayers. The refund resulted from OMWD's water wholesaler San Diego County Water Authority's decade-long litigation with Metropolitan Water District of Southern California seeking legal rates and repayment of overcharges.

To address increasing costs, OMWD's 2019 Water Cost of Service Study Report proposed gradual annual increases to water rates through mid-2024. By applying OMWD's share of the refund to a rate stabilization fund, our rates will remain lower than proposed in the 2019 report over the next four years. Our rates are already in the lower half among San Diego County water agencies.

OMWD Wins Local, State, and National Honors

OMWD remains dedicated to providing the highest quality service at low cost, and recent efforts were recognized through the achievement of the following awards:

OMWD's 4S Ranch Water Reclamation Facility is California Water Environment Association's Plant of



the Year. 4S WRF received the same designation at the local level earlier this year from CWEA's San Diego Section. The facility can produce up to 2 million gallons of high-quality recycled water daily, reducing the need for potable water to irrigate schools, parks, golf courses, streetscapes, and homeowner association common areas.



Municipal Water District A Public Agency

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BOARD OF DIRECTORS

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GENERAL MANAGER

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BOARD MEETING DATES

Please visit our website at **www.olivenhain.com** for dates.

MISSION STATEMENT

Olivenhain Municipal Water District is a multi-functioning public agency that is dedicated and committed to serving present and future customers in a service-oriented manner by:

Water

Providing safe, reliable, high-quality drinking water while exceeding all regulatory requirements in a cost-effective and environmentally responsive manner.

Recycled Water

Providing recycled water and wastewater treatment in the most cost-effective and environmentally responsive method.

Parks

Safely operating Elfin Forest Recreational Reserve and providing all users with a unique recreational, educational, and environmental experience.

Emergency Management

Complying with policies and procedures that adhere to local, state, and federal guidelines for national security and disaster preparedness.

Sustainable Operations

Pursuing alternative and/or renewable resources with the most sustainable, efficient, and cost-effective approach.

4S WRF was recognized for budgeting and cost-saving measures, innovative practices, an aggressive preventative maintenance program, and an exemplary safety record.

OMWD also brought home 2021 Project of the Year Honors from American Public Works Association for our Ultraviolet Disinfection System Project at 4S WRF. The project was necessary to replace an outdated system to continue serving high-quality recycled water. After careful study, we selected a system that reduces energy and maintenance costs, saving our ratepayers money.

UV Disinfection System Channel



Unit AA Pipeline Exposed After Storms

4S Water Reclamation Facility Wins Plant of the Year Honors



L to R: Operator Jason Emerick Supervisor John Onkka and Operator Raymond Motas



Additionally, OMWD received an Honor Award from APWA for our Unit AA Pipeline Rehabilitation Project. 2020 storms caused Escondido Creek to flood, eroding the river banks near our 48" Unit AA pipeline. The quick completion of this project prevented property damage, adverse environmental impacts, and interruptions to our customers' water service.

OMWD continued a long tradition of receiving the highest form of recognition in governmental budgeting by winning Government Finance Officers Association's Distinguished Budget Presentation Award. The award was for our budget for fiscal years 2021 and 2022, and it is the twentieth consecutive year we have received this honor.

In addition, OMWD received the California Society of Municipal Finance Officers' Operating Budget Excellence Award. Our budget demonstrates how we continue to offer a high level of service and maintain our exemplary AAA bond rating despite rising wholesale water costs, increasing regulatory demands from Sacramento, and uncertainty surrounding the COVID-19 pandemic.

Water Supply in Good Shape Despite Dry Weather

California's water supply is assessed in part by monitoring the water content of the Sierra Nevada snowpack. As of May 11, the Sierra Nevada snowpack is six percent of the typical average for this time of year. California is facing its third consecutive critically dry year.

Prolonged dry conditions impact California's water supply, and most reservoirs are currently well under their seasonal averages. However, regions across California can differ greatly in how they manage local water supplies. OMWD has prepared for drought by improving water use efficiency and reducing water loss. We are also expanding the use of recycled water and investigating the feasibility of a San Dieguito Valley Brackish Groundwater Desalination Project. As a result, OMWD is not predicting a shortage in our water supply.

Promoting Your Interests

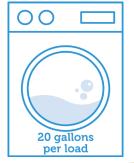
OMWD actively advocates on your behalf on important legislation that may impact you. For example, Assembly Bill 1434 (Friedman) proposes unreasonable residential indoor water use requirements, and we continue to communicate our opposition to the bill.

Existing California law requires that indoor water use not exceed 50 gallons per person per day (GPCD) by 2030. Instead, AB 1434 seeks to limit indoor use to just 42 GPCD by 2030 despite the challenges that residents may face in achieving this objective. For reference, according to the US Environmental Protection



Agency, an average bathtub uses about

70 gallons and a standard washing machine uses approximately 20 gallons





per load. In addition, significant decreases in indoor water use may cause problems for water distribution and sewer collection systems. OMWD encourages ratepayers to learn more and voice their opinion by contacting their state representatives via http://findyourrep.legislature.ca.gov.

What is That Thing?

Have you seen one of these while walking in your neighborhood? Although it may look like a fire hydrant, this is a recycled water wharf head. The wharf head provides operators with quick and easy access to OMWD's recycled water distribution system.

In California, irrigation equipment, pipes, and wharf heads that carry recycled water are colored purple and are entirely separate from the drinking water system. To learn more about OMWD's recycled water system, visit www.olivenhain.com/recycled.





to Our 2021 Poster Contest Winners

Thank you to all the students who participated in the 28th annual North County Water Agencies' fourth-grade poster contest. This year's theme was "Love Water, Save Water," which encouraged students to find the value of water in their everyday lives and promote water conservation.

Winners will receive prizes and be honored at our June 16 board meeting. A 2021

Water Awareness Calendar and other OMWD publications will feature winning posters.

Congratulations to the creators of our top three posters!



First Place: Nora Shin Stone Ranch Elementary



<u>Second Place</u>: Rishika Varma Stone Ranch Elementary



Third Place:
Aila Ocampo
Stone Ranch Elementary