

Your Water is Safe



The safety of OMWD customers and their water supply has always been a top priority. You can have confidence that COVID-19 (coronavirus) has no impact on the quality or supply of your tap water. OMWD continues to monitor the situation closely.

Visit www.olivenhain.com/covid19information for more information about coronavirus and the safety of your water supply.

While our lobby is closed for safety purposes, a payment drop box is stationed in our parking lot. Additionally, customers can check their account balances and pay bills at www.olivenhain.com/ebill.



Can We Reach You During an Emergency?

Is your contact information up to date so we can reach you in the event of an emergency, or if your meter read shows a large spike in water usage, which may indicate a leak? Please visit www.olivenhain.com/update or call 760-753-6466 with your contact information.



How Are We Doing?

To aid us in providing the best service possible, please take our survey at www.olivenhain.com/survey.



Go Green!

eBills make it easy to receive your monthly water bill in your email inbox on the same day paper bills are mailed. If you still want a paper copy, you can print it from your computer or save it to a file. Newsletters that accompany paper bills are also available online. Sign up today at www.olivenhain.com/ebill.



Planning a Summer Move?

Summer is a popular time for moving into a new home. In order to close your account, please contact us at least three days before moving out of your property. Call 760-753-6466 or complete an online form at www.olivenhain.com/stop-service-form.



Published by Olivenhain Municipal Water District in the interest of an informed public.

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BOARD MEETING DATES

Please visit our website at www.olivenhain.com for dates.

MISSION STATEMENT

Olivenhain Municipal Water District is a multi-functioning public agency that is dedicated and committed to serving present and future customers in a service-oriented manner by:

Water

Providing safe, reliable, high-quality drinking water while exceeding all regulatory requirements in a cost-effective and environmentally responsive manner.

Recycled Water

Providing recycled water and wastewater treatment in the most cost-effective and environmentally responsive method.

Parks

Safely operating the Elfin Forest Recreational Reserve and providing all users with a unique recreational, educational, and environmental experience.

Emergency Management

Complying with policies and procedures that adhere to local, state, and federal guidelines for national security and disaster preparedness.

Sustainable Operations

Pursuing alternative and/or renewable resources with the most sustainable, efficient, and cost-effective approach.

Spring Into Savings

Because Southern California is never more than one dry year from the next drought, OMWD offers programs that improve water use efficiency for residential, commercial, and agricultural users and promote water conservation as a way of life.

Residents and businesses within OMWD's service area are eligible for many incentives designed to make it easier to upgrade to water-efficient devices and landscapes. Save water *and* money by applying for one of several available rebates.

Landscape Transformation Program

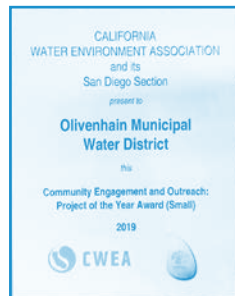


Landscape irrigation accounts for over half of a typical household's water consumption, and your yard is one of the most effective places to focus on to reduce water use. Studies indicate that

California Friendly™ landscapes use 83 percent less water than traditional turf grass landscapes and require 68 percent less maintenance. **Receive up to \$2 per square foot for replacing turf areas with a sustainable landscape.**

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Bringing Home the Awards



California Water Environment Association San Diego Section recently honored OMWD efforts to promote the use of recycled water with its Community Engagement & Outreach Program of the Year award. OMWD is dedicated to engaging customers, legislators, and state agencies on the importance of investing in recycled water as a drought-resilient, sustainable water source.

OMWD's outreach program increases awareness of the wastewater treatment process; the hazards of flushing rags, pharmaceuticals, or grease down the drain; and the high quality of the recycled water produced at OMWD's 4S Ranch Water Reclamation Facility. Visitors to the facility follow the path of wastewater as it is transformed into a safe, environmentally responsible water supply for non-potable uses such as irrigation. OMWD serves approximately 14 percent of its overall demand from recycled water.

In addition, CWEA recognized OMWD Pump/Motor Technician **Dominic "Bruno" Brunozi** as its **Mechanical Technician of the Year** for the third time in five years. Dedicated to his duties as a technician, Brunozi also trains operators on the safe use of heavy equipment.



Are You Proud of Your Water-Efficient Landscape?

OMWD encourages owners of sustainable landscapes to enter its 2020 WaterSmart Landscape Contest. Entrants will have the chance to win a \$250 prize and have their yards featured in OMWD materials to inspire others to transform their landscapes. The deadline to enter is April 27, and you can apply online at www.landscapecontest.com.



OMWD Launches Fifteenth Annual Photo Contest

Contest now open to amateur photographers through September 7



K. Wood
"Western Fence Lizard"

Designed to be a fun and educational way to showcase the beauty at Elfin Forest Recreational Reserve, OMWD's annual photo contest runs through September 7, 2020. Winners will be selected from the categories of Water Scenery, Scenic View, Plants, Animals, Youth Photographer (age 15 and under), and People's Choice; photos will also be selected for the coveted Best in Show award.



D. Humphrey
"Behind the Grass"

Winning photographers are eligible for prizes from our sponsors including \$100 cash from the Escondido Creek Conservancy, Zoo/Safari Park passes from the San Diego Zoo, a 24" x 36" canvas print from PC Photo and Imaging, gear from REI, and more! Select winning submissions will be displayed at the Elfin Forest Interpretive Center Honoring Susan J. Varty in 2021.



M. A. Karina
"Shine Bright"



J. Brock
"Morning Over Lake Hodges"

The natural beauty of the Reserve includes such native plant communities as oak riparian, oak woodland, coastal sage scrub, and chaparral. The Reserve's 11 miles of hiking, mountain biking, and equestrian trails also offer

views of the Pacific Ocean, Olivenhain Reservoir, Escondido Creek, and natural backcountry. These views make for captivating photos, so be sure to bring your camera or cell phone on your next visit.

Beginning April 25, please visit www.olivenhain.com/photo for official rules and to upload your entry.



Investing in Sustainability

Since 2010, OMWD has partnered with 3 Phases Renewables to power our facilities with 100 percent renewable power. This partnership has significantly reduced carbon emissions, and has also saved OMWD ratepayers hundreds of thousands of dollars.

A recent contract extension with 3 Phases Renewables ensures that 100 percent renewable power is used at over 95.5 percent of OMWD's facilities until 2022. The remaining 4.5 percent of OMWD's facilities are eligible to be converted to renewable energy through this contract extension.

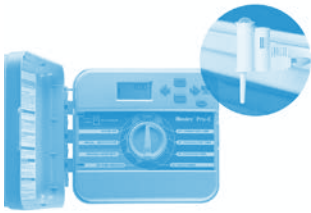
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Spring Into Savings... *continued from page 2*

Rain Barrels and Cisterns

You may wonder if it rains enough locally to justify purchasing a rain barrel or cistern, but just a half-inch of rainfall on a 1,000 square foot roof can collect 300 gallons of water. Why not capture that water to use in your garden? **Receive a rebate of \$35 per barrel for up to two barrels, or \$250 or more for a large cistern.**



Weather-Based Irrigation Controller



A new generation of irrigation controllers automatically adjust your irrigation system's run times based on the weather and your landscape's watering needs. The average household can save about 7,600 gallons of water annually by upgrading from a standard clock timer to a weather-based controller. **Rebates start at \$80 per controller or \$35 per station for landscapes over one acre.**

Washing Machine

About fifteen percent of indoor water use goes toward laundry. Replacing your standard washing machine with a high-efficiency clothes washer saves about 11,000 gallons each year. As a bonus, high-efficiency clothes washers also use less energy to heat water, reducing both your water and energy bills. **Rebates start at \$85.**



Sprinkler Nozzles



Rotating sprinkler nozzles use up to 20 percent less water than conventional spray heads. Plants still receive the water they need to thrive, but nozzles use less water through a slower, more uniform distribution and resistance to misting, wind-drift, and runoff. **Rebates start at \$2 per nozzle for a minimum of 30 nozzles.**

Toilets

Toilet flushing accounts for the largest percentage of indoor water use—about 30 percent. Premium high-efficiency toilets use about 20 percent less water than standard toilets, but can work just as well, if not better. **Rebates start at \$40.**

