



## Annual Water Quality Report **Now Available**

OMWD is proud to share our water quality data with you each year in a detailed report, in compliance with state and federal law. We continually meet or exceed all state and federal water quality standards for your drinking water.

OMWD's 2019 Consumer Confidence Report is available online at [www.olivenhain.com/CCR](http://www.olivenhain.com/CCR). Please call 760-632-4213 or stop by our offices located at 1966 Olivenhain Road, Encinitas, CA 92024 to obtain a printed copy.

## Winter Storms Drastically Improve California's Water Supply Outlook



2019's Sierra snowpack is three times the amount it was last year. Snowpack makes up about 30 percent of water storage in California and gradually replenishes reservoirs as it melts.

Storms have also replenished California's reservoirs, with many above historical averages and some at over 90 percent of capacity. Full reservoirs and adequate snowpack have nearly erased statewide drought conditions, but prudent water managers must also look ahead to build

resilience for the future.

OMWD encourages continued water use efficiency to ensure adequate water supplies in the region. To reduce demand for potable water, OMWD remains committed to expanding its recycled water system. Additionally, OMWD continues to study the feasibility of brackish groundwater desalination and installed in April a test well in the San Dieguito Valley. Find out more about the project at [www.olivenhain.com/groundwater](http://www.olivenhain.com/groundwater).

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Municipal Water District in the  
interest of an informed public.

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Please visit our website at  
[www.olivenhain.com](http://www.olivenhain.com) for dates.

#### MISSION STATEMENT

Olivenhain Municipal Water District is  
a multi-functioning public agency that  
is dedicated and committed to serving  
present and future customers in a  
service-oriented manner by:

##### Water

Providing safe, reliable, high-quality  
drinking water while exceeding all regula-  
tory requirements in a cost-effective and  
environmentally responsive manner.

##### Recycled Water

Providing recycled water and wastewater  
treatment in the most cost-effective and  
environmentally responsive method.

##### Parks

Safely operating the Elfin Forest  
Recreational Reserve and providing all  
users with a unique recreational, educa-  
tional, and environmental experience.

##### Emergency Management

Complying with policies and procedures  
that adhere to local, state, and federal  
guidelines for national security and  
disaster preparedness.

##### Sustainable Operations

Pursuing alternative and/or renewable  
resources with the most sustainable,  
efficient, and cost-effective approach.

## FOURTH GRADERS Prove to Be Water Smart

OMWD would like to congratulate winners of this year's "Be Water Smart" Fourth Grade Poster Contest. Each year, fourth graders residing in or attending school in our service area are encouraged to submit posters recognizing the value of water in their everyday lives and promoting water conservation.

Winners received prizes, and their posters will be featured in a 2020 Water Awareness Calendar as well as in OMWD publications and on its vehicles.



### First Place Sayla Egger

Mrs. Goyette at Flora Vista

*"You could make a machine  
that cleans dirty water."*

### Second Place Addison Bowe

Mrs. Goyette at Flora Vista

*"I will not use plastic straws."*



### Third Place Delaney Owens

Mrs. Goyette at Flora Vista

*"When someone's done  
with water they can have a  
machine to put water you're  
not going to use and it will  
clean it for the next person."*



**Save time,  
money  
and trees...  
sign up  
for eBills.**

#### GO GREEN!

eBills make it easy to receive your monthly water bill in your email inbox on the same day paper bills are mailed. If you still want a paper copy, you can print it from your computer or save it to a file. Newsletters that accompany paper bills are also available online. Sign up today at [www.olivenhain.com/ebill](http://www.olivenhain.com/ebill).





## Reduce Summer Use to Save On Water Bills

As we head into warmer months, water bills tend to increase as we run irrigation systems longer, refill the pool, or invite guests from out of town to stay during the summer. Outdoor water use accounts for up to 80 percent of a typical customer's summer water usage. Residents can find tips to mitigate some of these increases at [www.olivenhain.com/resources](http://www.olivenhain.com/resources), and below are a few ways to save water and money as temperatures rise:

- 1) Free water use evaluations** – OMWD encourages customers to utilize our free water use evaluation service to answer your questions on monitoring monthly water usage, programming your irrigation timer, using your water meter to check for leaks, or making your landscape water-smart. For more information visit [www.olivenhain.com/evaluation](http://www.olivenhain.com/evaluation).



- 2) Rebates on water-saving devices** – Consider upgrading your irrigation system with high-efficient, stream rotating nozzles and a smart irrigation controller that adjusts your schedule automatically for weather conditions. Rebates are available at [www.socalwatersmart.com](http://www.socalwatersmart.com).



- 3) Turf Replacement Incentive** – If the only time you step on your lawn is to mow it, consider taking advantage of Metropolitan Water District's Turf Replacement Program. The incentive has increased to \$2 per square foot removed, and program requirements have been simplified. To learn more, visit [www.socalwatersmart.com](http://www.socalwatersmart.com).



## Can We Reach You During an Emergency?

Is your contact information up to date so we can reach you in the event of an emergency, or if your meter read shows a large spike in water usage, which may indicate a leak? Please call 760-753-6466 or visit [www.olivenhain.com/update](http://www.olivenhain.com/update) so we can update our records.



## July 11 – Public Tour: Your Water System at Work

Though critical to our survival, water infrastructure is largely invisible. Without water, and the infrastructure that provides it, the quality of life San Diego residents enjoy each day would not be possible.

The processes required to treat and deliver drinking water, as well as the procedures to reclaim wastewater to irrigate landscapes, often go unnoticed. OMWD offers public tours four times a year for customers interested in a behind-the-scenes look at our daily operations. Visit [www.olivenhain.com/events](http://www.olivenhain.com/events) or call 760-753-6466 for more information and to register for our July 11 tour.



## Prevent Backups by Keeping Non-Flushable Items out of the Toilet

When toilets are misused as trashcans, unfortunate consequences can occur including backups in your plumbing or problems at your local reclamation facility. To prevent these problems from occurring, avoid flushing items such as baby wipes and diapers, rags and towels, wrappers, sponges, plastic items, aquarium gravel, kitty litter, latex gloves, cigarette butts, sanitary napkins, hair, or “disposable” toilet brushes.

In addition, whatever ends up in your toilet can potentially have an impact on the water environment in your community, so it is critical to keep household wastes such as chemicals and pharmaceutical products out of your toilet. Visit [www.nodrugsdownthedrain.org](http://www.nodrugsdownthedrain.org) to find local disposal sites.



## Planning a Summer Move?

Summer is a popular time for moving into a new home. Please contact OMWD at least three days before moving out of your property to close your account. Call 760-753-6466 or complete an online form at [www.olivenhain.com/stop-service-form](http://www.olivenhain.com/stop-service-form).

