



**Consumer Confidence Report on Water Quality Now Available**

State and federal law require that we share our water quality data with you every year in a detailed Consumer Confidence Report. OMWD is proud to share this information with our customers as we continually meet or exceed all state and federal water quality standards for your drinking water.

OMWD posts our Consumer Confidence Report online at [www.olivenhain.com/ccr](http://www.olivenhain.com/ccr). Please call 760-753-6466 or stop by our offices located at 1966 Olivenhain Road, Encinitas, CA 92024 to obtain a hard copy.

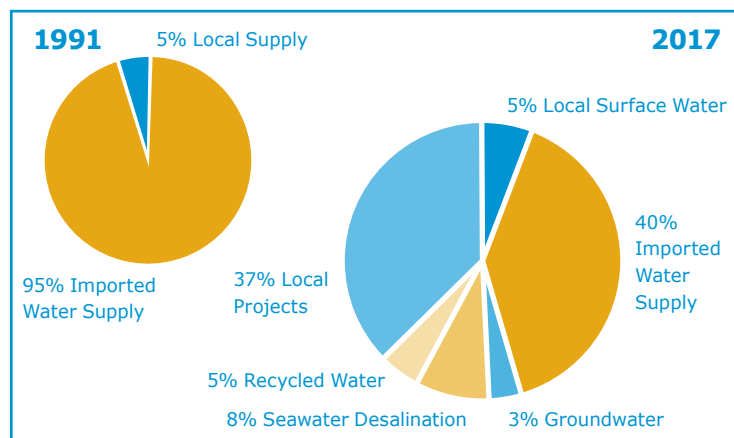
**Good Planning Goes a Long Way**

Despite covering about 70 percent of the Earth’s surface, only 1 percent of the world’s water is available for drinking. Many of us can take a short walk to our kitchens or bathrooms to get safe, reliable water from a tap. Nearly one billion people worldwide do not have this luxury.

For example, Cape Town, South Africa, is on the verge of running out of water, and its nearly four million residents are currently limited to using approximately 13 gallons per day.

Other cities facing water shortages due to climate change, human action, and population growth can learn from Cape Town’s water crisis. Communities can avoid the same predicament and ensure water supplies are available to meet projected demands with a comprehensive, long-term water plan that matches water resources with increases in population, as well as with programs encouraging

water-efficient crops, water-saving technologies, and water conservation. Diversifying water supplies, such as building desalination plants and reclaiming wastewater as an alternative water source for industrial and irrigation purposes, also aids in managing supply reliability.



**San Diego Water Supply**

Southern California has a history of coping with water scarcity. However, by focusing heavily on expanding recycled, desalinated, and potable reuse supplies and implementing efficiency measures to minimize water loss, local agencies can offer international counterparts proven examples of sustainability. **In San Diego alone, improved efficiencies**

**and alternate supply development reduced total imported water supply in the region from 95 percent in 1991 to 40 percent in 2017.** Proud to share our efficiency strategies, OMWD has even hosted



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### BOARD MEETING DATES

Please visit our website at [www.olivenhain.com](http://www.olivenhain.com) for dates.

### MISSION STATEMENT

Olivenhain Municipal Water District is a multi-functioning public agency that is dedicated and committed to serving present and future customers in a service-oriented manner by:

#### Water

Providing safe, reliable, high-quality drinking water while exceeding all regulatory requirements in a cost-effective and environmentally responsive manner.

#### Recycled Water

Providing recycled water and wastewater treatment in the most cost-effective and environmentally responsive method.

#### Parks

Safely operating the Elfin Forest Recreational Reserve and providing all users with a unique recreational, educational, and environmental experience.

#### Emergency Management

Complying with policies and procedures that adhere to local, state, and federal guidelines for national security and disaster preparedness.

#### Sustainable Operations

Pursuing alternative and/or renewable resources with the most sustainable, efficient, and cost-effective approach.

## Good Planning Goes a Long Way *Continued from page 1*

delegations of government officials and business leaders from countries like Brazil and Vietnam to discuss urban water management planning.

As a testament to effective resource planning, ratepayers' investment in alternative water supplies, and residents' commitment to making conservation a way of life in California, San Diego's water supply remains adequate to meet current and future demands despite continuing drought conditions in California.



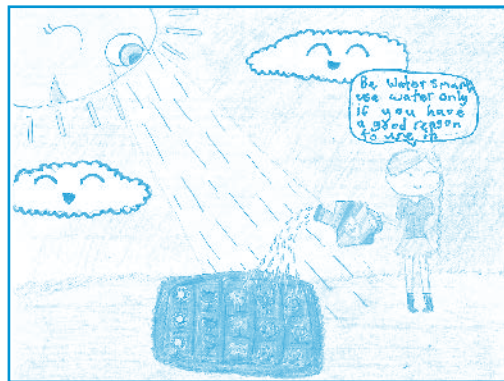
## Water-Smart Art Depicts the Value of Water

OMWD would like to congratulate winners of this year's "Be Water Smart" Fourth Grade Poster Contest, which allows fourth graders residing in or attending school in our service area to submit posters recognizing the value of water in their everyday lives and promoting water-wise behavior.

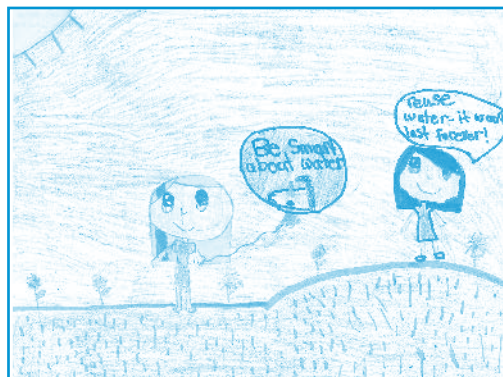
Taylor Whiting from Ocean Knoll Elementary School took home first place honors, while Miller Utech and Samantha Emily Norris from Stone Ranch Elementary School were awarded second and third place, respectively. Winners received prizes, and their posters will be featured in a 2019 Water Awareness Calendar, in OMWD publications, and on OMWD vehicles.



**1st Place,**  
**Taylor Whiting**



**2nd Place,**  
**Miller Utech**



**3rd Place,**  
**Samantha Emily Norris**



## OMWD Customers Will Not Be Affected by Regional Pipeline Cleaning Project

Nitrification is a process that can degrade water quality in municipal systems. Over the last sixteen years, OMWD has been proactive in changing disinfection strategies, aggressively flushing targeted areas, replacing aging infrastructure, and performing preventative maintenance to ensure against conditions in our distribution system that lead to nitrification.

Further, OMWD treats raw water purchased from our water wholesaler, the San Diego County Water Authority, at our David C. McCollom Water Treatment Plant through ultrafiltration membrane technology, a barrier treatment that yields high-quality water, exceeding all state and federal water quality standards.



For a number of reasons, including increased water conservation during the recent drought, water has been flowing more slowly through the large conveyance pipelines that deliver water from regional water wholesaler Metropolitan Water District of Southern California to SDCWA. As a result, nitrification has become a water quality concern for those agencies without their own treatment facilities that instead take treated water from the regional system. Rather than discharging large amounts of affected water, SDCWA will treat the water in the pipelines with free chlorine.

Customers of those member agencies participating in this free chlorine event may notice a change in the taste and odor of their water as a result of the additional chlorine, but the water is still safe to use and drink. While agencies that purchase treated water from SDCWA must participate in this event, OMWD elected not to participate and **OMWD customers will not experience any changes to the taste and odor of their water as a result of this project.**

If you have questions about OMWD's involvement in SDCWA's Enhanced Pipeline Cleaning Project, scheduled for this fall, please call 760-632-4641 or visit [www.olivenhain.com/freechlorine](http://www.olivenhain.com/freechlorine).

## Celebrate Smart Irrigation Month with a System Tune Up

July is smart irrigation month! Did you know that most homes in our area use 50 to 80 percent of their water for landscape irrigation? That is why it is important to regularly inspect irrigation systems to ensure efficiency. Aside from wasting water and money, an inefficient irrigation system can also damage landscape by providing too much water to some areas and not enough to others.



OMWD provides a free water use evaluation to our customers to answer questions about irrigation controller programming, demonstrate how to use your water meter to check for leaks, and provide recommendations and guidance on improving overall water use efficiency. A certified landscape auditor will meet with you or your landscaper at your property and develop an irrigation schedule specifically for your landscape. Visit [www.olivenhain.com/evaluation](http://www.olivenhain.com/evaluation) to learn more and to schedule a free evaluation.

Additionally, consider upgrading your irrigation system with high-efficient, stream rotating nozzles and a smart irrigation controller that adjusts your schedule automatically for weather conditions. Rebates are available at [www.socalwatersmart.com](http://www.socalwatersmart.com).



## Free Recycled Water Available to Supplement Summer Irrigation

OMWD residential customers can reduce their potable water use as well as their monthly water bills by using free recycled water for landscape irrigation from our residential recycled water fill station, located at Campania Avenue and Camino San Thomas in the 4S Ranch area of San Diego. The fill station is open Wednesdays and Fridays from 12:00 p.m. to 4:00 p.m., and Saturdays from 8:00 a.m. to 2:00 p.m., excluding holidays. Once issued a user ID card, customers can make unlimited visits and transport up to 300 gallons of recycled water per visit. Please see [www.olivenhain.com/fillstation](http://www.olivenhain.com/fillstation) for more information.



## July 12: Find Out How Your Water System Works

The quality of life San Diego residents enjoy each day would not be possible without water, and the infrastructure that provides it. While there is no system more critical to our survival, water infrastructure is largely invisible.

The processes required to treat and deliver drinking water, as well as the procedures to reclaim wastewater for landscape irrigation, may go unnoticed by the average customer. OMWD offers public tours four times a year for customers interested in a behind-the-scenes look at our daily operations. Visit [www.olivenhain.com/events](http://www.olivenhain.com/events) for more information and to register for our July 12 tour.



## Planning a Summer Move?

Summer is a popular time for moving into a new home. Please contact us at least three days prior to moving out of your property in order to close your account. Call 760-753-6466 or complete an online form at [www.olivenhain.com/stop-service-form](http://www.olivenhain.com/stop-service-form).

## Can We Reach You During an Emergency?

Is your contact information up to date so we can reach you in the event of an emergency, or if your meter read shows a large spike in water usage, which may indicate a leak? Please call 760-753-6466 or visit [www.olivenhain.com/update](http://www.olivenhain.com/update) so we can update our records.