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Olivenhain Municipal Water District’s Board of Directors first established a formal mission statement and goals in 1996. In 2002, OMWD updated the mission statement, revised the goals, and created objectives to uphold the mission and achieve the goals. Objectives are developed at the start of each year and the progress toward achievement of these objectives is reviewed throughout the year. Performance indicators, measured on a fiscal year basis, were included in the annual budget to complement the objectives. In 2004, the mission statement and goals were updated to incorporate new OMWD facilities and functions.

The Strategic Plan was initially developed by the Board of Directors in 2008, incorporating a revised mission statement and goals, newly established values, and the annual objectives. Also included in the Strategic Plan were strategies by which to achieve each of OMWD’s goals. In 2018, OMWD’s Board of Directors requested the addition of stretch objectives to 2019 annual objectives. The Strategic Plan is updated annually after new annual objectives are adopted.
our values

Beliefs that set the tone and direction of the workforce

• Exercise responsible financial management
• Provide responsive customer service and open communication
• Promote ethical behavior in the conduct of district business
• Ensure fair and open processes involving the public
• Provide a healthy work environment
• Promote environmental responsibility and sustainability
• Ensure provisions for the future
our vision

*What we aspire to be*

Olivenhain Municipal Water District aspires to cost-effectively provide high-quality services garnering the trust and respect of its customers, employees, partners, and fellow water agencies.
our mission

Why we do what we do

Olivenhain Municipal Water District is a multi-functioning public agency that is dedicated and committed to serving present and future customers by:

water
Providing safe, reliable, high-quality drinking water while exceeding all regulatory requirements in a cost-effective and environmentally responsive manner.

recycled water/wastewater treatment
Providing recycled water and wastewater treatment in the most cost-effective and environmentally responsive method.

parks
Safely operating Elfin Forest Recreational Reserve and providing all users with a unique recreational, educational, and environmental experience.

emergency management
Complying with policies and procedures that adhere to local, state, and federal guidelines for national security and disaster preparedness.

sustainable operations
Pursuing alternative and/or renewable resources with the most sustainable, efficient, and cost-effective approach.
our goals

What we strive to achieve

1. Providing safe, reliable, high-quality drinking water to each customer in a cost-effective manner;
2. Providing wastewater collection services and reclamation in an environmentally responsible manner; and producing and supplying high-quality recycled water to irrigation customers in support of regional water conservation efforts;
3. Operating Elfin Forest Recreational Reserve in the most cost-effective, safe, environmentally responsive, and service-oriented manner;
4. Pursuing alternative and/or renewable resources as a means of offsetting costs and energy charges, providing sustainability;
5. Providing a safe, healthful, and rewarding work environment that encourages communication as well as values employee participation and personal achievement;
6. Exceeding all federal, state, and local regulatory requirements for providing potable water, water reclamation, and recycled water;
7. Minimizing all operational costs while maintaining a high level of customer service;
8. Maintaining open communication and participation with the public through active conservation and educational programs as well as continually seeking customer input for informed decision making;
9. Ensuring that financial plans, policies, and practices maintain the ability to construct, operate, and maintain all approved facilities including replacement funds for future needs;
10. Planning and constructing the Master Plan of Facilities to meet long-term water storage, treatment, transmission, and distribution needs;
11. Establishing programs and policies to develop alternative water supplies to serve existing and future customers;
12. Cultivating supportive and positive relationships with the federal, state, and local agencies, which may impact Olivenhain Municipal Water District operations.
goal 1

Provide safe, reliable, high-quality water to each customer in a cost-effective manner

Strategy: Preserve existing assets and facilities while planning for future needs and demands by way of the Comprehensive Facilities Master Plan, the Urban Water Management Plan, annual capacity fee studies, and annual objectives

2019 Calendar Year Objectives

1. Commence construction of the Encinitas Boulevard/Rancho Santa Fe Road potable water lines
2. Complete construction of the Rancho La Cima/Aliso Canyon potable water line
3. Outside of bird breeding season, complete maintenance of five impacted easements
4. Complete Train 3 membrane replacement at David C. McCollom Water Treatment Plant and commence membrane replacement of one additional train depending on the priority needs of the trains
5. Complete design of David C. McCollom Water Treatment Plant dedicated pH control system (chemical storage and feed systems equipment and controls)
6. Complete replacement of David C. McCollom Water Treatment Plant strainer isolation valves

Stretch objective: Complete maintenance of three additional impacted easements beyond Objective 3 above
### 2018-2019 Fiscal Year Performance Indicators:

**Water Operations and Maintenance**

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Number of main valves replaced</td>
<td>97</td>
<td>70</td>
<td>105</td>
<td>•</td>
<td>80</td>
</tr>
<tr>
<td>Rebuild PR stations, per year</td>
<td>12</td>
<td>10</td>
<td>10</td>
<td>•</td>
<td>10</td>
</tr>
<tr>
<td>Lowest monthly percentage DCM/WTP Combined Filter Effluent Turbidity ≤ 0.1 NTU</td>
<td>100%</td>
<td>&gt;95%</td>
<td>100%</td>
<td>•</td>
<td>&gt;95%</td>
</tr>
<tr>
<td>Highest monthly percentage of Distribution System total coliform positive samples</td>
<td>1.09%</td>
<td>&lt;5%</td>
<td>0%</td>
<td>•</td>
<td>&lt;5%</td>
</tr>
<tr>
<td>Minimum measured Distribution System total chlorine residual</td>
<td>100%</td>
<td>&gt;0.2 100% of time</td>
<td>100%</td>
<td>•</td>
<td>&gt;0.2 100% of time</td>
</tr>
<tr>
<td>Percentage of customer demand met by DCM/WTP</td>
<td>99.54%</td>
<td>&gt;90%</td>
<td>98.86%</td>
<td>•</td>
<td>&gt;90%</td>
</tr>
<tr>
<td>Unaccounted water loss</td>
<td>4.80%</td>
<td>&lt;5.00%</td>
<td>6.5%</td>
<td>•</td>
<td>&lt;8.00%</td>
</tr>
<tr>
<td>Number of reservoir spills</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>•</td>
<td>0</td>
</tr>
<tr>
<td>Track Capital Projects Budgeted vs Completed</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>75%</td>
</tr>
<tr>
<td>Fix major leaks within 48 hours</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>•</td>
<td>100%</td>
</tr>
<tr>
<td>O&amp;M Dept. Cost per MG processed</td>
<td>$1,358.5</td>
<td>&lt;$1,575</td>
<td>$1,523.29</td>
<td>•</td>
<td>&lt;$1,575</td>
</tr>
</tbody>
</table>

*New performance indicator for fiscal year 2018-2019*

- • Target met
- • Target not met
- • Target not available
- □ Performance Measure Only
goal 2

Provide wastewater collection and treatment services in an environmentally responsible manner, and produce and supply high-quality recycled water to irrigation customers in support of regional water conservation efforts

Strategy: Expand development and implement widespread use of recycled water through the Sewer Facilities and Maintenance Plan and the Urban Water Management Plan

2019 Calendar Year Objectives

7. Commence construction of Neighborhood 1 Sewer Pump Station
8. Commence construction of Manchester Avenue Recycled Water Project
9. Complete construction of 4S Ranch Water Reclamation Facility Tertiary Filter Rehabilitation Project
10. Complete a minimum of four new recycled water connections/conversions
11. In response to multiple breaks, complete inspection of the force main between Del Dios and Midpoint pump stations; develop action plan based on results and present to Facilities Committee

Stretch objective: Complete three additional recycled water connections/conversions beyond Objective 10 above
2018-2019 Fiscal Year Performance Indicators:

Recycled Water Cross-Connection Control & Backflow Programs

### Performance Indicators

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<tbody>
<tr>
<td>Number of Recycled Water Meter Connections</td>
<td>290</td>
<td>284</td>
<td>297</td>
<td>✔</td>
<td>300</td>
</tr>
<tr>
<td>Percentage of compliance with District Recycled Water Rules and Regulations</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>✔</td>
<td>100%</td>
</tr>
</tbody>
</table>

### Backflow Program

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</thead>
<tbody>
<tr>
<td>Number of regulated Potable Water Backflow Assemblies</td>
<td>2,423</td>
<td>2,435</td>
<td>2,497</td>
<td>✔</td>
<td>2,507</td>
</tr>
<tr>
<td>Number of District Owned Backflow Assemblies</td>
<td>57</td>
<td>58</td>
<td>66</td>
<td>✔</td>
<td>66</td>
</tr>
<tr>
<td>Percent of Backflow Assemblies tested</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>✔</td>
<td>100%</td>
</tr>
</tbody>
</table>

- Target met  
- Target not met  
- Target not available  
- Performance Measure Only  
N/A – Not Available, pending fiscal year 2017-2018

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Wastewater Operations

### Performance Indicators

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</thead>
<tbody>
<tr>
<td>Actual vs. Budgeted Expenses</td>
<td>95.3%</td>
<td>102% or Less</td>
<td>105.8%</td>
<td>✔</td>
<td>102% or Less</td>
</tr>
<tr>
<td>Preventable Permit Violations</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>✔</td>
<td>0</td>
</tr>
<tr>
<td>District Responsible Sewer Spills</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>✔</td>
<td>0</td>
</tr>
</tbody>
</table>

- Target met  
- Target not met  
- Target not available  
- Performance Measure Only  
N/A – Not Available, pending fiscal year 2017-2018
goal 3

**Operate Elfin Forest Recreational Reserve in the most cost-effective, safe, and environmentally responsive and service-oriented manner**

**Strategy:** Work with community and local organizations to efficiently operate EFRR, utilizing grant funding and the Mount Israel Recreation Master Plan

**2019 Calendar Year Objectives**

12. Host annual Earth Day event  
13. Host fourteenth annual photo contest  
14. Continue education program for elementary schools in partnership with the Escondido Creek Conservancy, San Elijo Lagoon Conservancy, and San Diego Zoo; target a minimum of 2,000 students  
15. Host water conservation workshop at Elfin Forest Interpretive Center Honoring Susan J. Varty  
16. Utilize volunteer groups such as San Diego Mountain Bike Association and EFRR trail patrol for two trail maintenance/repair projects  
17. Apply for California Department of Parks and Recreation 2019 Recreational Trails Program grant for parking lot expansion, if made available  
18. Celebrate 10th anniversary of Elfin Forest Interpretive Center Honoring Susan J. Varty

**Stretch objective(s):** Cooperate with I Love a Clean San Diego on additional clean-up day; work with volunteer groups on two additional trail maintenance events beyond those identified above
2018-2019 Fiscal Year Performance Indicators:

Elfin Forest Recreational Reserve

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<tbody>
<tr>
<td>Number of Educational/Community Outreach Events per year</td>
<td>104</td>
<td>90</td>
<td>110</td>
<td>●</td>
<td>90</td>
</tr>
<tr>
<td>Number of days taken to repair damaged signs/vandalism</td>
<td>&lt;12</td>
<td>&lt;12</td>
<td>&lt;12</td>
<td>●</td>
<td>&lt;12</td>
</tr>
<tr>
<td>Number of trails patrolled</td>
<td>70% weekly</td>
<td>70% weekly</td>
<td>&gt;70% weekly</td>
<td>●</td>
<td>70% weekly</td>
</tr>
<tr>
<td>Number of Ranger and docent-led hikes/interpretive orientations per month</td>
<td>29</td>
<td>25</td>
<td>28</td>
<td>●</td>
<td>25</td>
</tr>
<tr>
<td>Number of days/year Interpretive Center Open/volunteer trail patrol</td>
<td>252</td>
<td>240</td>
<td>328</td>
<td>●</td>
<td>250</td>
</tr>
</tbody>
</table>

● Target met  ● Target not met  ● Target not available  □ Performance Measure Only
goal 4

Pursue alternative and renewable energy sources as a means of offsetting costs and energy charges, providing sustainability

Strategy: Work with local utility companies and regional partners on regional alternative energy-generating programs

2019 Calendar Year Objectives

19. Continue partnership with University of California, Riverside, on the grant-funded energy optimization project; implement recommendations determined to be feasible; provide status report to board at yearend (UCR contract expires March 2019)

20. Continue partnerships with energy providers and third-party consultants to optimize energy costs

Stretch objective: Collect data and analyze power consumption at two pump stations to improve time-of-use and pumping control to minimize power costs beyond Objective 19 above
goal 5

Provide a safe, healthful, and rewarding work environment which encourages communication as well as values employee participation and personal achievement

Strategy: Develop and implement workforce plans—including the staffing analysis, annual performance reviews, and team pledge—that identify more efficient methods to perform work, ensure critical work is performed, meet future workforce needs, enhance the ability to recruit a highly qualified and diverse staff, and develop employees to meet workforce demands

2019 Calendar Year Objectives

21. Complete all required aspects of sexual harassment prevention training for all non-management employees in preparation of new law taking effect on January 1, 2020
22. Conduct external compensation study and present to board
23. Conduct yearly staffing analysis and present to board
24. Hold an employee morale event as part of transition to temporary facilities for Building D Project
25. Complete safety recommendations as outlined in SDRMA Workers’ Compensation Program Occupational Safety & Health Program Review and Hazard Identification Survey Report

Stretch objective: Conduct survey of employees for suggestions on maintaining a safe, healthy, rewarding work environment; develop action plan based on responses and present to Personnel Committee
OMWD Team Pledge

Rules of Engagement
- Share information and skills;
- There are no stupid questions;
- Plan adequately;
- Have an optimistic attitude;
- Acknowledge each other's ideas yet ok to disagree;
- Practice being open-minded without judgment;
- Be part of the solution, not the problem;
- Work out personal issues individually;
- Embrace change

Culture
- Professional;
- Customer service oriented;
- Team operation;
- Knowledgeable;
- Innovative and experienced;
- Progressive;
- Supportive;
- Enthusiastic and positive

Meeting Ground Rules
- Be on time;
- Set phones to silent or vibrate;
- Prepare agenda;
- Strong moderator to keep on track;
- Close with summary and action plan;
- Follow through

Communication Efforts
- Practice active listening;
- Acknowledge others for contributions;
- Understand and respect other departments' responsibilities;
- Cross-train to learn more about other departmental roles;
- Respect each other's time;
- Practice emotional intelligence
2018-2019 Fiscal Year Performance Indicators:

Human Resources

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<tbody>
<tr>
<td>Total workdays away from work</td>
<td>0</td>
<td>&lt;2</td>
<td>32</td>
<td>✔</td>
<td>&lt;2</td>
</tr>
<tr>
<td>Total modified workdays</td>
<td>7 Days (11/21-11/28/16)</td>
<td>&lt;20</td>
<td>10</td>
<td>✔</td>
<td>&lt;20</td>
</tr>
<tr>
<td>Total staff safety training hours</td>
<td>1,925 hours</td>
<td>1,400 hours</td>
<td>2709</td>
<td>✔</td>
<td>1,400 hours</td>
</tr>
<tr>
<td>Execute necessary analyses as required</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>✔</td>
<td>1</td>
</tr>
<tr>
<td>Ensure on-time Employee Evaluation (PPR) rate (MID = Midyear, ANN = Annual)</td>
<td>MID = 94.7% (54 of 57)</td>
<td>MID = 95%</td>
<td>MID = 93.8% (52 of 56)</td>
<td>ANN = 100%</td>
<td>MID = 90%</td>
</tr>
</tbody>
</table>

- Target met
- Target not met
- Target not available
- Performance Measure Only
goal 6

**Exceed all federal, state, and local regulatory requirements for providing potable water, wastewater treatment, and recycled water**

**Strategy:** Operate and maintain facilities to surpass regulations with a margin of safety to meet customer expectations

**2019 Calendar Year Objectives**

26. Develop and implement plan for compliance with SB 998 (2018) regarding water service shutoffs

27. Complete and submit updated Emergency Action Plan for 4S Wet Weather Storage Pond dam as required by Division of Safety of Dams

28. Continue water quality testing and reporting for fourth round of United States Environmental Protection Agency’s Unregulated Contaminant Monitoring Rule

29. Complete contracted replacement of 80 valves for Calendar Year 2019

30. Complete triennial distribution system lead and copper sampling

**Stretch objective:** Complete replacement of 20 additional valves beyond Objective 29 above
goal 7

Minimize OMWD operational costs while maintaining a high level of customer service

Strategy: Continually seek grant funding and create programs that will offset costs

2019 Calendar Year Objectives

31. Complete Phase IV of Advanced Metering Infrastructure Conversion Project
32. Continue implementation of infrastructure improvements recommended by DAR-NAVV assessment in support of network security program; provide status update to board in closed session
33. Evaluate software by which to make available to customers meter read data and consumption alert capabilities; review findings with Facilities Committee
34. Continue to pursue local, state, federal, and private grant funding to offset costs, potentially including funding via Proposition 68

Stretch objective: Achieve one or more new grant awards
goal 8

Maintain open communication and participation with the public through active conservation and educational programs, as well as continually seek customer input for informed decision-making

Strategy: Conduct community and customer outreach and provide opportunities for public input and participation, utilizing strategies outlined in the Urban Water Management Plan

2019 Calendar Year Objectives

35. Continue to develop messaging to protect customers’ interests and to ensure customer awareness of State Water Resources Control Board water use efficiency regulations and new legislative requirements

36. Participate with Department of Water Resources in pilot study on landscape area measurement

37. Achieve Special District Leadership Foundation’s Transparency Certificate and Districts of Distinction re-accreditation

38. Celebrate OMWD’s 60th anniversary

39. Participate in a minimum of 27 community outreach events to include facility tours, workshops, community group presentations, and classroom visits

40. Conduct comprehensive review of OMWD’s outreach program; develop plan and present to Outreach Committee

41. Partner with local businesses, vendors, and community organizations to promote water use efficiency through community events identified in the outreach plan

Stretch objective: Win outreach award from CSDA, ACWA, or other local industry group
2018-2019 Fiscal Year Performance Indicators:
Customer Services and Public Affairs

### Performance Indicators

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>New grant applications per year</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>●</td>
<td>3</td>
</tr>
<tr>
<td>Education/Outreach - # of educational events per year</td>
<td>26</td>
<td>20</td>
<td>22</td>
<td>●</td>
<td>20</td>
</tr>
<tr>
<td>Public Outreach - Facility tours per year</td>
<td>10</td>
<td>7</td>
<td>22</td>
<td>●</td>
<td>7</td>
</tr>
<tr>
<td>Application for awards per year</td>
<td>7</td>
<td>4</td>
<td>8</td>
<td>●</td>
<td>4</td>
</tr>
<tr>
<td>Public Outreach – number of website hits per year</td>
<td>109,789</td>
<td>Maintain within 10% of existing traffic</td>
<td>185,247*</td>
<td>●</td>
<td>Maintain within 10% of existing traffic</td>
</tr>
<tr>
<td>Water Use Evaluations (Commercial, Industrial and Residential)</td>
<td>152</td>
<td>150</td>
<td>181</td>
<td>●</td>
<td>150</td>
</tr>
<tr>
<td>Electronic bill accounts to total accounts</td>
<td>39%</td>
<td>38%</td>
<td>42%</td>
<td>●</td>
<td>38%</td>
</tr>
<tr>
<td>Billing accuracy rate</td>
<td>100%</td>
<td>99%</td>
<td>100%</td>
<td>●</td>
<td>99%</td>
</tr>
<tr>
<td># of meters read per month</td>
<td>28,884</td>
<td>28,000</td>
<td>28,874</td>
<td>●</td>
<td>28,000</td>
</tr>
<tr>
<td>Number of meters replaced or retrofitted</td>
<td>606</td>
<td>160</td>
<td>458</td>
<td>●</td>
<td>160</td>
</tr>
</tbody>
</table>

*Target met • Target not met • Target not available ■ Performance Measure Only

\*Website hits for 2016-2017 excluded internal hits. Due to change in analytics capabilities with new web host, website hits for 2017-2018 include both internal and external hits.
goal 9

Ensure that financial plans, policies, and practices maintain the ability to construct, operate, and maintain all approved facilities including replacement funds for future needs

Strategy: Review plans and implement necessary updates and enhancements through the use of the Long-Range Financial Plan and annual budget

2019 Calendar Year Objectives

42. Complete 2019 Water Cost of Service and Rate Study and Long-Term Financial Plan
43. Prepare notice of public hearing on proposed rate increases to comply with Proposition 218 requirements
44. Commence Wastewater Cost of Service and Rate Study
45. Prepare an agreement for auditing services with board-approved audit firm
46. Submit Comprehensive Annual Financial Report and Operating and Capital Budget to Government Finance Officers Association for its award programs
47. Implement auditor recommendations for process improvement

Stretch objective: Maintain AAA bond rating
2018-2019 Fiscal Year Performance Indicators:

Finance

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</thead>
<tbody>
<tr>
<td>Budgetary Management Variance: Operating Expenses To Budget</td>
<td>95.9%</td>
<td>102% or less</td>
<td>99.59%</td>
<td>•</td>
<td>98%</td>
</tr>
<tr>
<td>Account Write-Offs: Total Amount of Accounts Written-off Each Year</td>
<td>$13,819.89</td>
<td>$25,000</td>
<td>$22,470</td>
<td>•</td>
<td>Less than $25,000</td>
</tr>
<tr>
<td>Year End Inventory Physical Count</td>
<td>2 working days: 6/23 (half day), 6/26 (half day), and 6/27</td>
<td>Complete in 2 working days or less</td>
<td>2 working days</td>
<td>•</td>
<td>Complete in 2 working days for all facilities</td>
</tr>
<tr>
<td>Month End Closing</td>
<td>9.75 days average completion</td>
<td>Complete before the 10th of each month</td>
<td>7 working days average completion</td>
<td>•</td>
<td>Complete within 7 working days after month ends</td>
</tr>
<tr>
<td>Amount of Payments Processed Within 24hrs</td>
<td>100%</td>
<td>100%</td>
<td>100% except holidays</td>
<td>•</td>
<td>100%</td>
</tr>
</tbody>
</table>

- Target met
- Target not met
- Target not available
- Performance Measure Only
goal 10

Plan and construct the Master Plan of Facilities to meet long-term water storage, treatment, transmission, and distribution needs

Strategy: Maintain coordinated master plans for all facilities based on condition and performance assessments and anticipated future needs

2019 Calendar Year Objectives

48. Complete move into temporary mobile facilities and transition building footprint to contractor with minimal disruption to customer service
49. Complete design and commence construction of cathodic protection system for Lusardi Canyon pipelines
50. Complete design and commence construction of cathodic protection system for Manchester pipeline
51. Complete design of Pressure Zone 386 Expansion Project
52. Complete study of 10- and 20-year Capital Improvement Plan forecasts and present to Facilities Committee

Stretch objective: By July 1, 2019, spend at least 80 percent of allocated funding set forth in Fiscal Year 2019 capital budget for ongoing replacement projects
2018-2019 Fiscal Year Performance Indicators:

Engineering

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<tbody>
<tr>
<td>Track Capital Projects Budgeted vs Completed</td>
<td>82%</td>
<td>80%</td>
<td>69%</td>
<td>●</td>
<td>75%</td>
</tr>
<tr>
<td>Labor Capitalized or Billable to Projects</td>
<td>29%</td>
<td>35%</td>
<td>26%</td>
<td>●</td>
<td>25%</td>
</tr>
<tr>
<td>Construction Cost Deviations: Final Construction Costs/Bid Amount</td>
<td>114%</td>
<td>110% or less</td>
<td>121%</td>
<td>●</td>
<td>110% or less</td>
</tr>
</tbody>
</table>

● Target met  ● Target not met  ● Target not available  □ Performance Measure Only
goal 11

Establish programs and policies to develop alternative water supplies to serve existing and future customers

Strategy: Pursue recycled water, desalination, and conservation opportunities

2019 Calendar Year Objectives

53. Complete installation of pilot test well in San Dieguito Valley
54. Complete Sub-region 3 Recycled Water Expansion Plan with Santa Fe Irrigation District, San Dieguito Water District, San Elijo Joint Powers Authority, and Leucadia Wastewater District to determine viability of a joint project to bring recycled water to the center of OMWD’s service area; present outcome to board

Stretch objective: Develop plan and provide outreach to customers to facilitate installation by customers of private graywater systems
goal 12

Cultivate supportive and positive relationships with the federal, state, and local agencies that may impact OMWD operations

Strategy: Continue involvement and participation with partner agencies and organizations

2019 Calendar Year Objectives

55. Engage and influence State Water Resources Control Board regulations and water use efficiency legislation utilizing OMWD’s advocate in Sacramento

56. Continue working with neighboring agencies to coordinate on advanced metering infrastructure systems to control costs and enhance coverage

57. Develop interagency partnership with San Elijo Joint Powers Authority on employee safety trainings

58. Coordinate and participate with Rancho Santa Fe Fire in EFRR emergency training scenario

Stretch objective: Use findings from DWR landscape area measurement pilot study to influence development of statewide water use regulations