

Payments

**Office hours are 8:00 a.m. to 5:00 p.m.
Monday - Friday.**

Payments for water bills can either be mailed to our lock box or brought directly to our office. A drive-up, after-hours drop box is conveniently located in the front parking lot. Credit cards can also be used to make water bill payments by calling a payment service company at (800) 530-8287 (fee charged).

The **direct payment program** offers a convenient, time-saving way to pay your water bill by automatically deducting it from your bank account. Avoid the hassle of writing a check each month, receiving late notices or delinquent charges by choosing either the 15th or the 25th of the month to have your water bill automatically deducted from your checking or savings account. Call 760-632-4659 for details!

You may also choose to **pay your water bill on our website, www.omwd.com**. Just click on the "On-line Bill Payment" text on the left side of the screen. (fee charged)

More District Info...

Brochures and Literature available for you...

Our lobby showcases a small library of material on gardening, irrigation, water conservation, OMWD and water industry news as well as free items for your home. Drop by when paying your bill or when you're in the neighborhood.

Our website at www.omwd.com also has helpful information about current OMWD projects and free conservation and education programs available to you.

Speakers Bureau

OMWD employees are available to make presentations, facilitate discussions, and provide general information about water to groups, civic organizations and associations.

Welcomes You to the Neighborhood

This is a busy time for you, and OMWD would like to let you know of various services that you may not be aware of. There just might be a service that will help you as you settle into your new home.



About the District ...

California Conservation

Water resources in Southern California are limited. Ninety-percent of the region's water is imported from either the Colorado River or Northern California through the State Water Project. Meeting water needs now and in the future calls for aggressive conservation measures.

Since 1992 Olivenhain Municipal Water District (OMWD) offered assistance with indoor conservation, but the time has come to focus on outdoor water use. As much as 80% of residential water use occurs outside of the house.

In October 2004, the Board of Directors of the OMWD elected to focus on conservation efforts on outside water use such as Landscaping Workshops and Residential Home Surveys.

Water Education

OMWD realizes the importance of educating our youth on California's water history and the need for conservation and water quality protection in San Diego County. Many interactive programs are offered each year to schools within OMWD's service area. Programs include classroom presentations, a fourth grade poster contest, field trips to the Elfin Forest Recreational Reserve, a mobile scientific laboratory and much more.

Contact OMWD's Conservation and Education Coordinator for information regarding additional customer programs and services.

Phone: (760) 632-4641

Email: tchase@olivenhain.com

Tours

OMWD currently conducts tours of its state-of-the-science ultrafiltration membrane water treatment plant with a portion on the Olivenhain Dam & Reservoir for individual customers, classrooms and other groups within the OMWD service area. Tours are also available for our Recycled Water Facility in 4S Ranch.

Contact OMWD's Conservation and Education Coordinator for more information or to schedule a tour.

Phone: (760) 632-4641

Email: tchase@olivenhain.com

Note: Tours are subject to change due to security or safety measures.



Olivenhain Dam and Reservoir



Olivenhain Water Treatment Plant

Elfin Forest Recreational Reserve (EFRR)

OMWD in partnership with the San Diego County Water Authority operates a 750-acre open space park and recreational area. The Reserve offers approximately 17 miles of hiking, mountain biking, equestrian trails, primitive picnic areas, botanical trails and scenic mountain viewing points including a great view of the newly completed Olivenhain Dam and Reservoir.



"Way Up" Trail

Additional Key EFRR Information:

-The park is open from 8:00 a.m. until approximately one half hour before sunset.

-Dogs Leash Rules

-Monday-Friday: Dogs are permitted off leash but only a the top of the "Way Up" Trail (point marked with sign).

-Saturday, Sunday and Holidays: Dogs are required to remain on leash at all times throughout the EFRR.

- "Way Up" Trail and Lower Trails: Dogs must remain on leash at all times, 7 days a week on these trails.

-Firearms and hunting are prohibited.

-All fires, smoking and fireworks are prohibited.

Special tours are given to students, clubs and other groups. Park Rangers speak on a variety of subjects including watersheds, native plants and animals, American Indians and California history.

Trail maps and the EFRR brochure are available at the EFRR's trail head and at the OMWD offices.